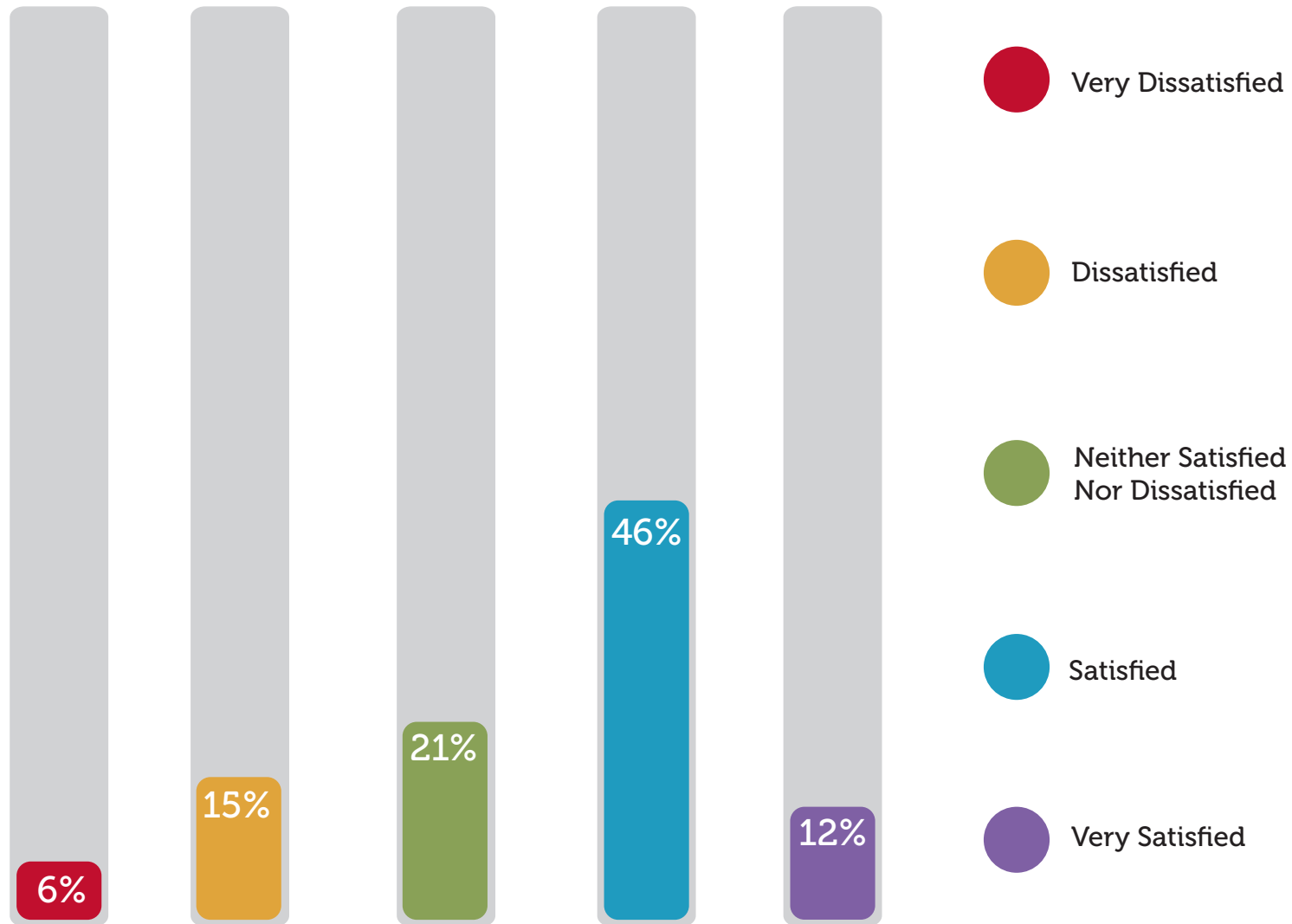
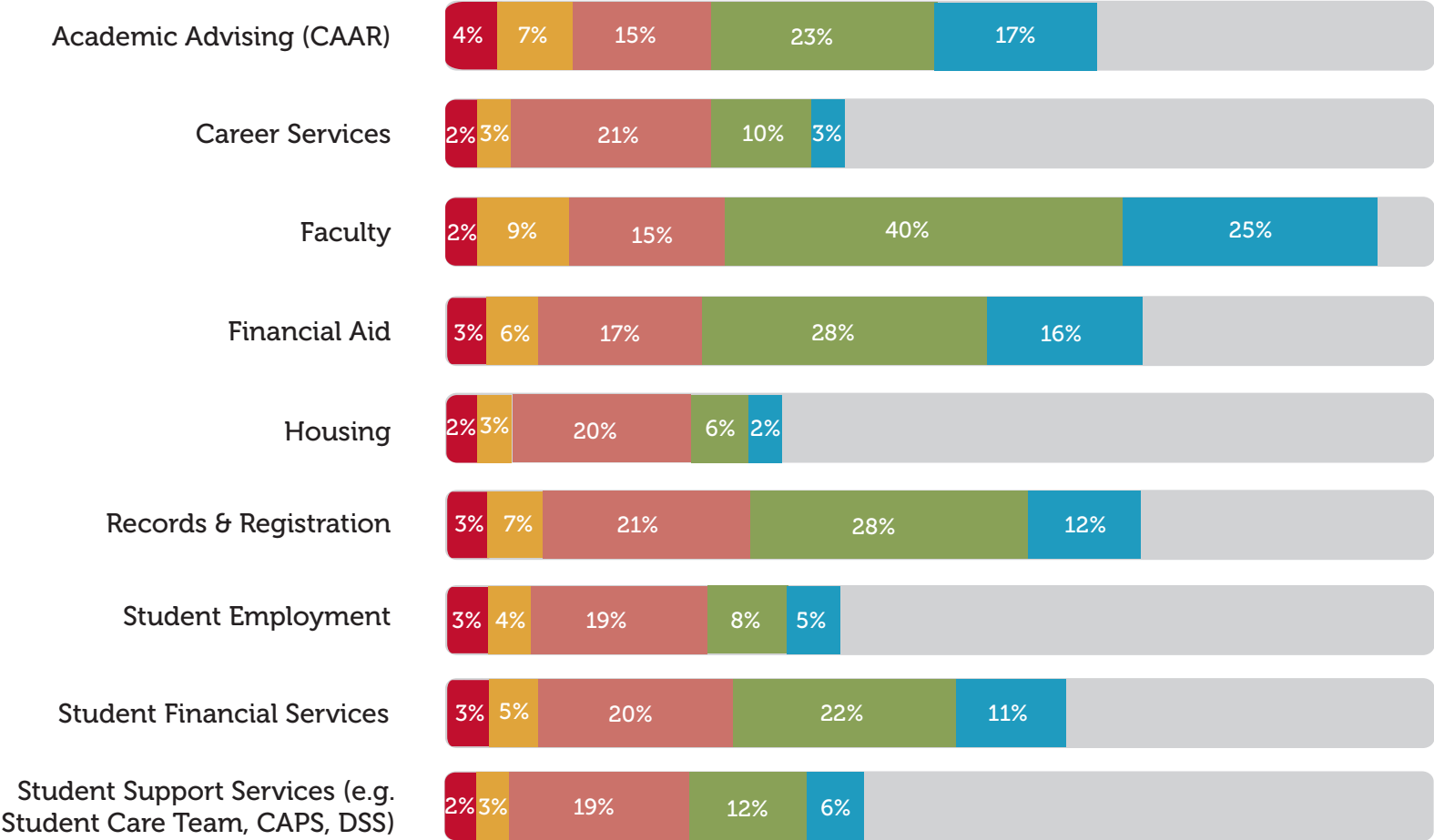


Question 1: Overall, are you satisfied or dissatisfied with your experiences at Eastern Washington University this term?



Total Respondents: 1,563

Question 2: For the Winter term, please rate your satisfaction with the following areas of the university.



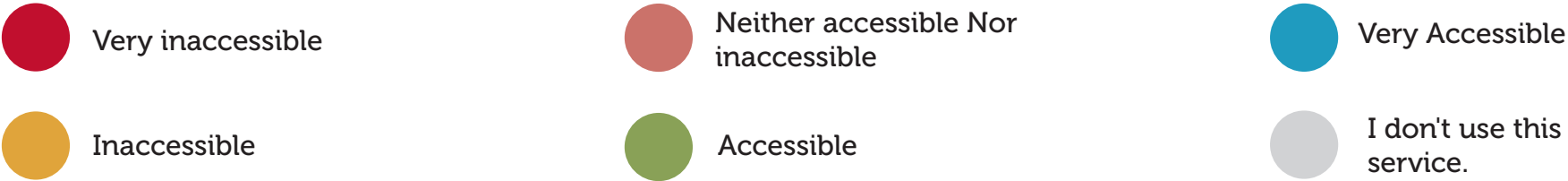
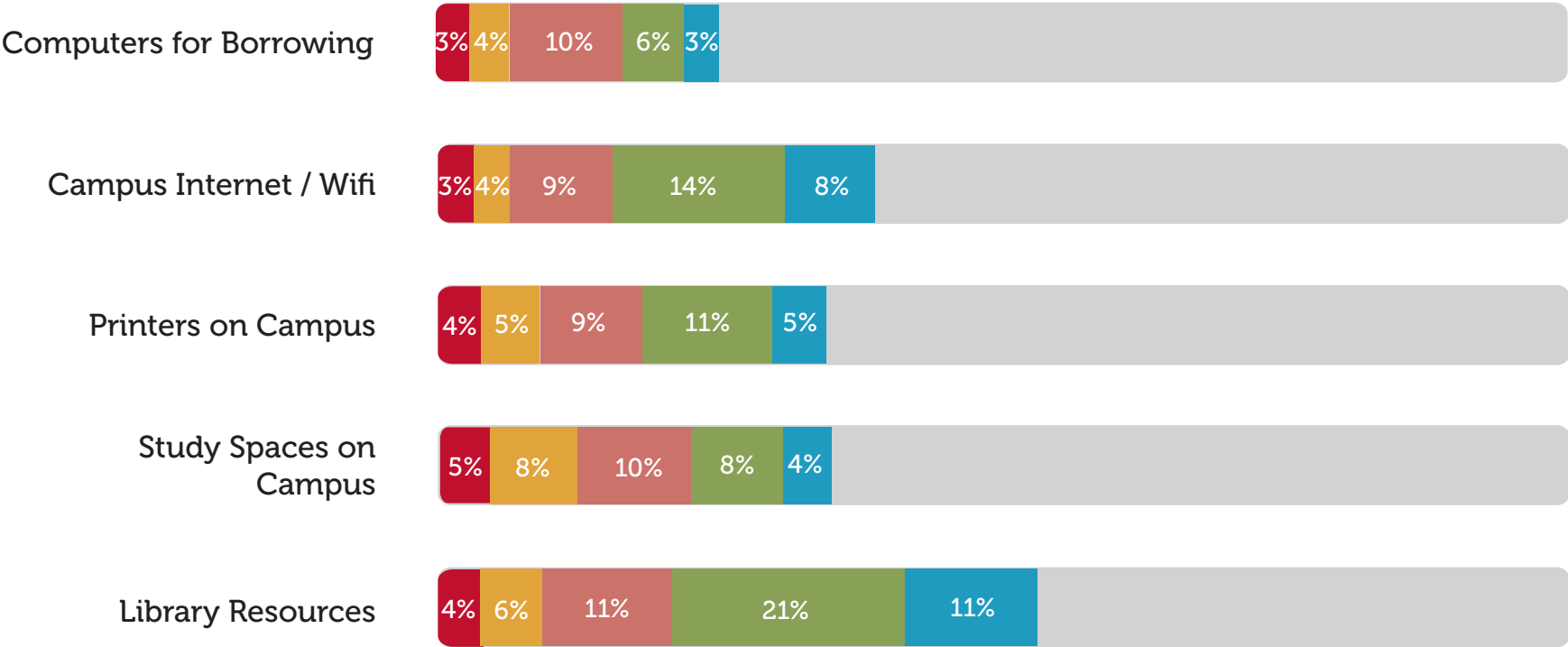
● Very Dissatisfied
● Dissatisfied

● Neither Satisfied Nor Dissatisfied
● Satisfied

● Very Satisfied
● I haven't interacted with this unit.

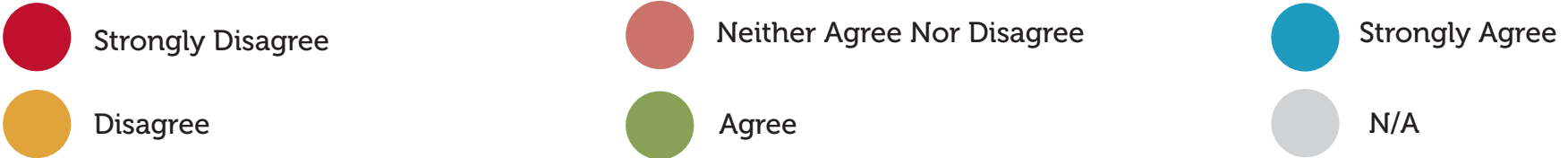
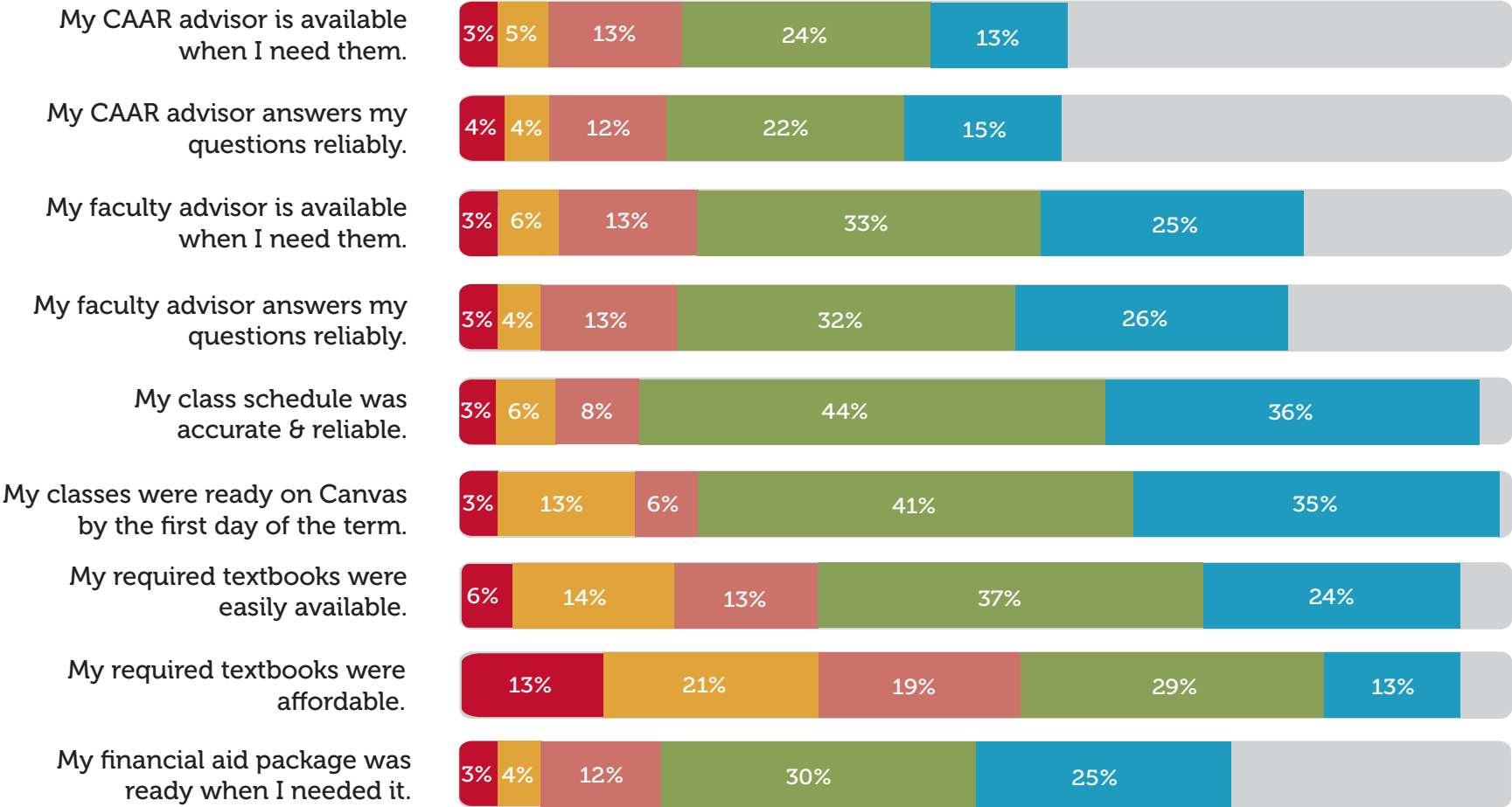
Total Respondents: 1,573

Question 3: Please share your views regarding the availability of the following university-provided student support services.



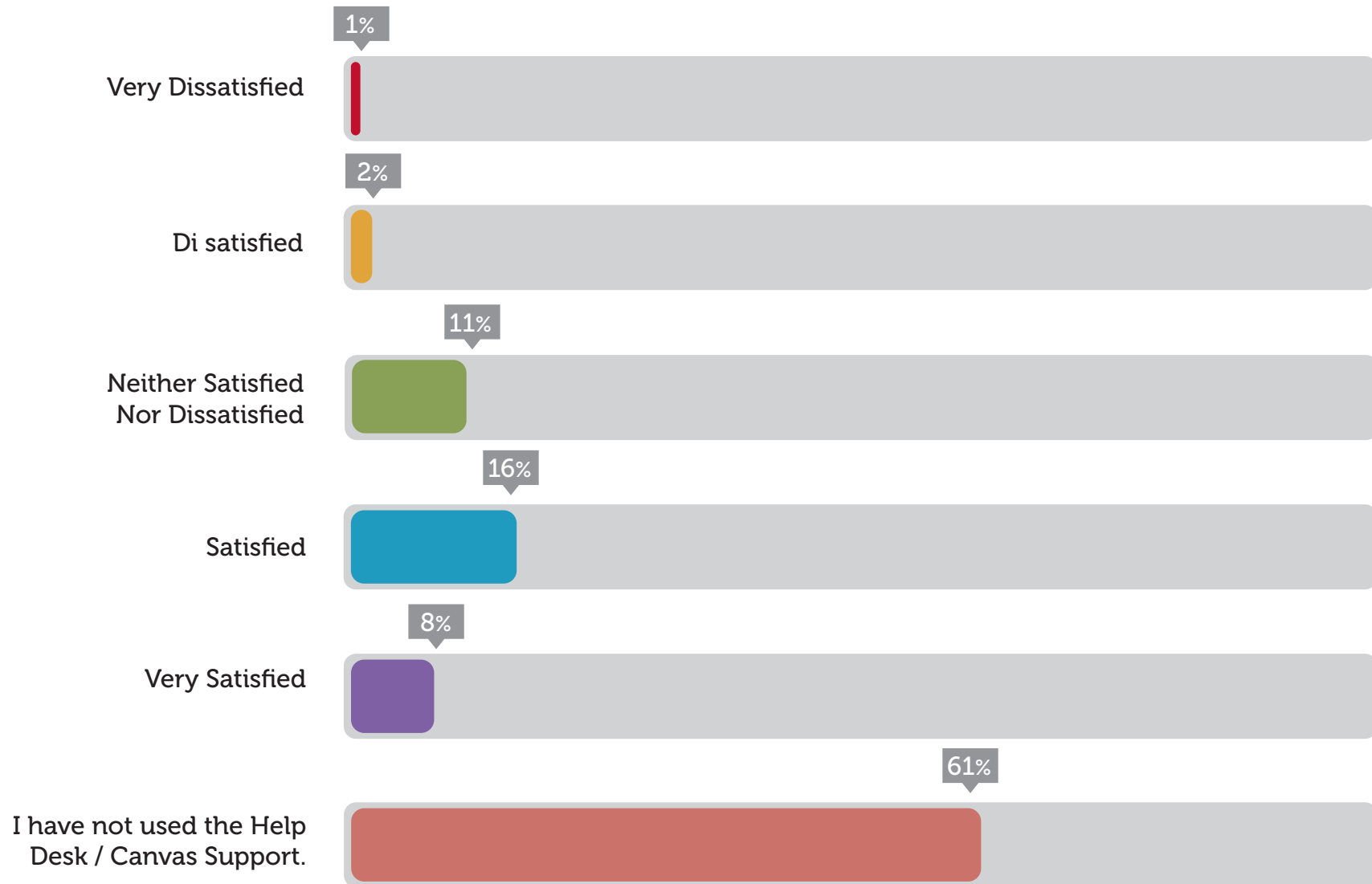
Total Respondents: 1,478

Question 4: Please indicate your level of agreement with the following statements.



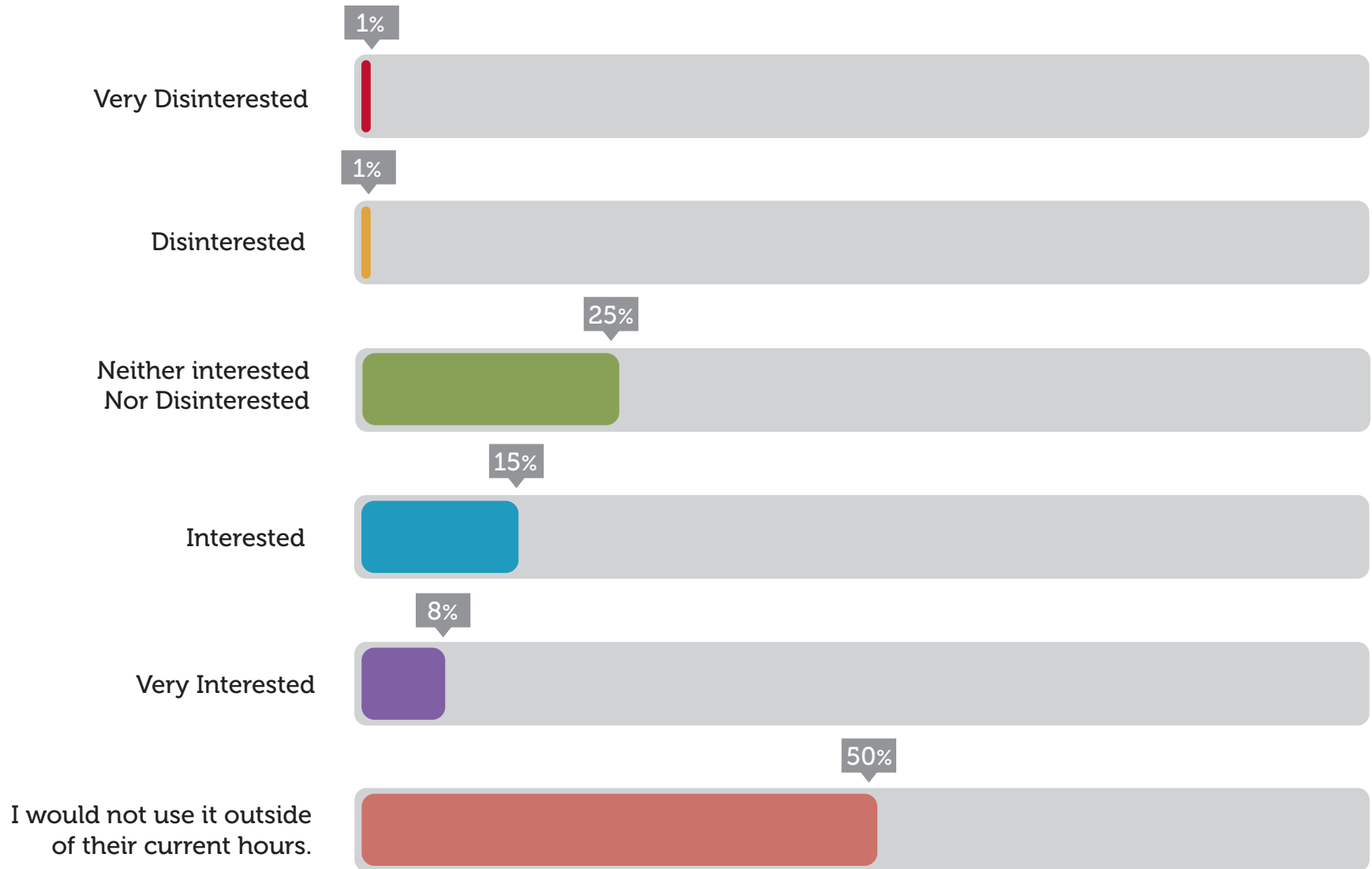
Total Respondents: 1,477

Question 5: Please rate your level of satisfaction with the current hours of operation for the university's Help Desk / Canvas Support (M-F 8am - 4:50pm).



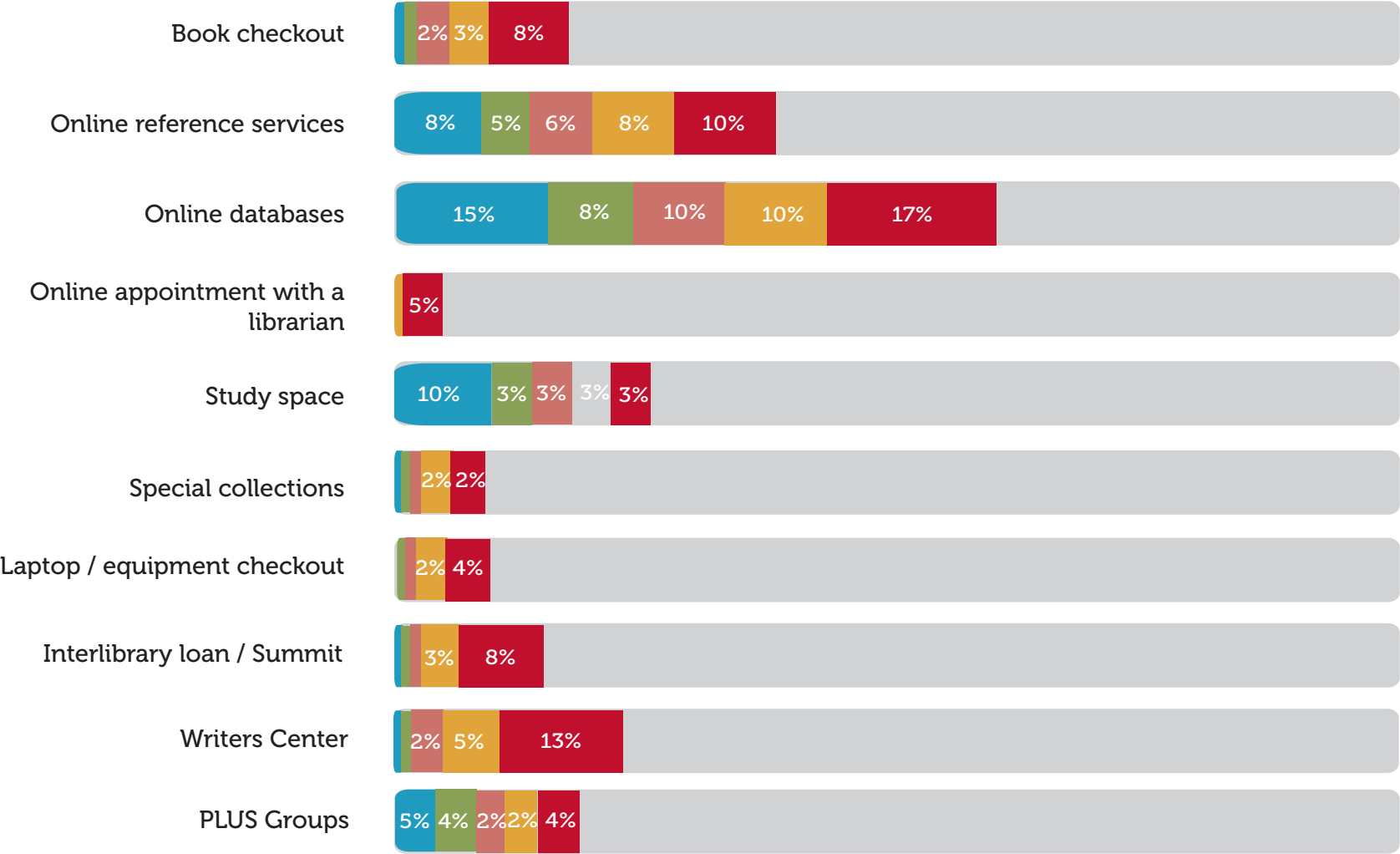
Total Respondents: 1,473

Question 6: Please rate your interest in expanded Help Desk / Canvas Support hours of operations (e.g. evenings, weekends).



Total Respondents: 1,470

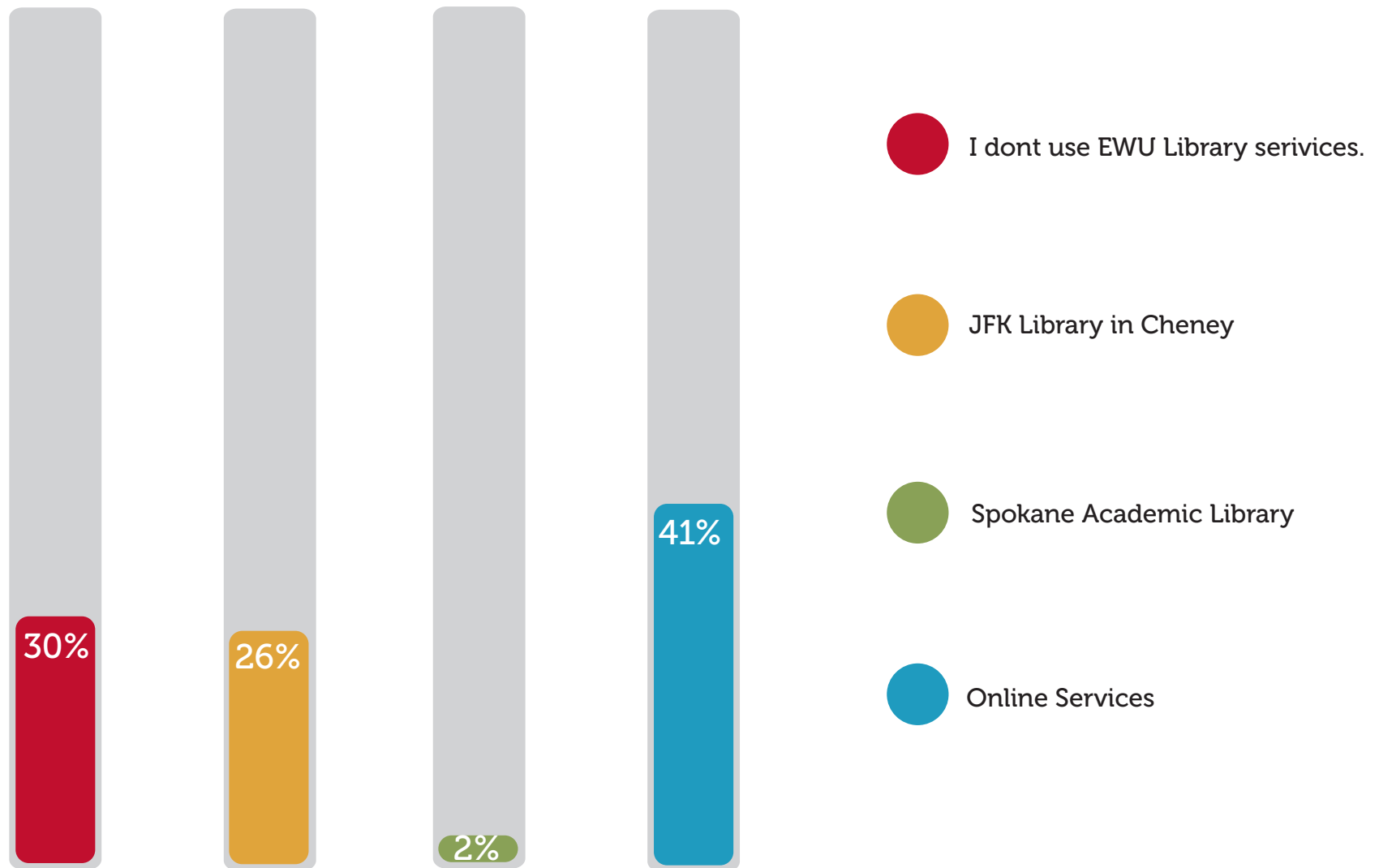
Question 7: On average during the academic year, how often do you use the following library services?



- Multiple Time a Week
- Once Every Two Weeks
- Once a Quarter/Semester
- Once a Week
- Once a Month
- I Don't Use This Service

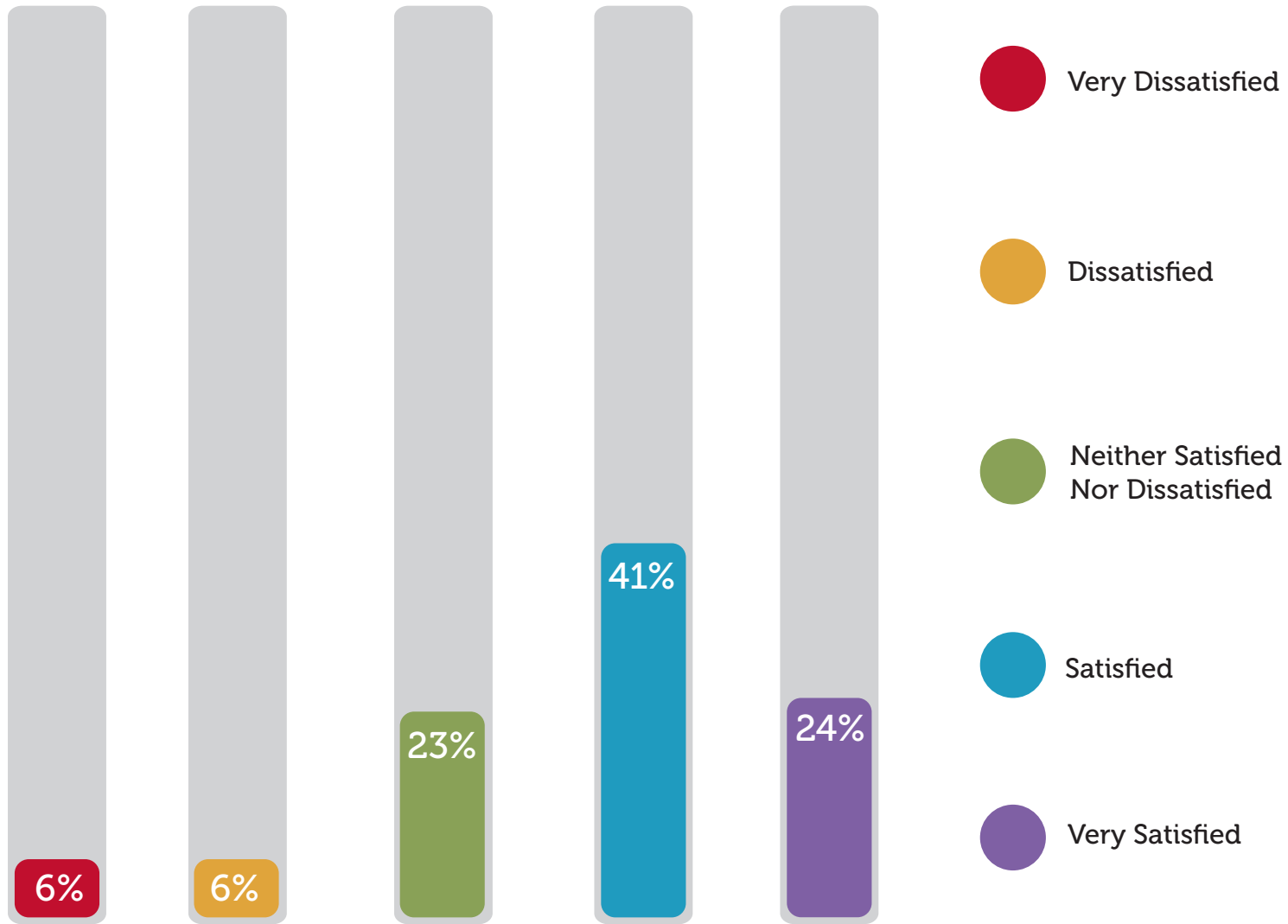
Total Respondents: 1,437

Question 8: Which library do you utilize the most?



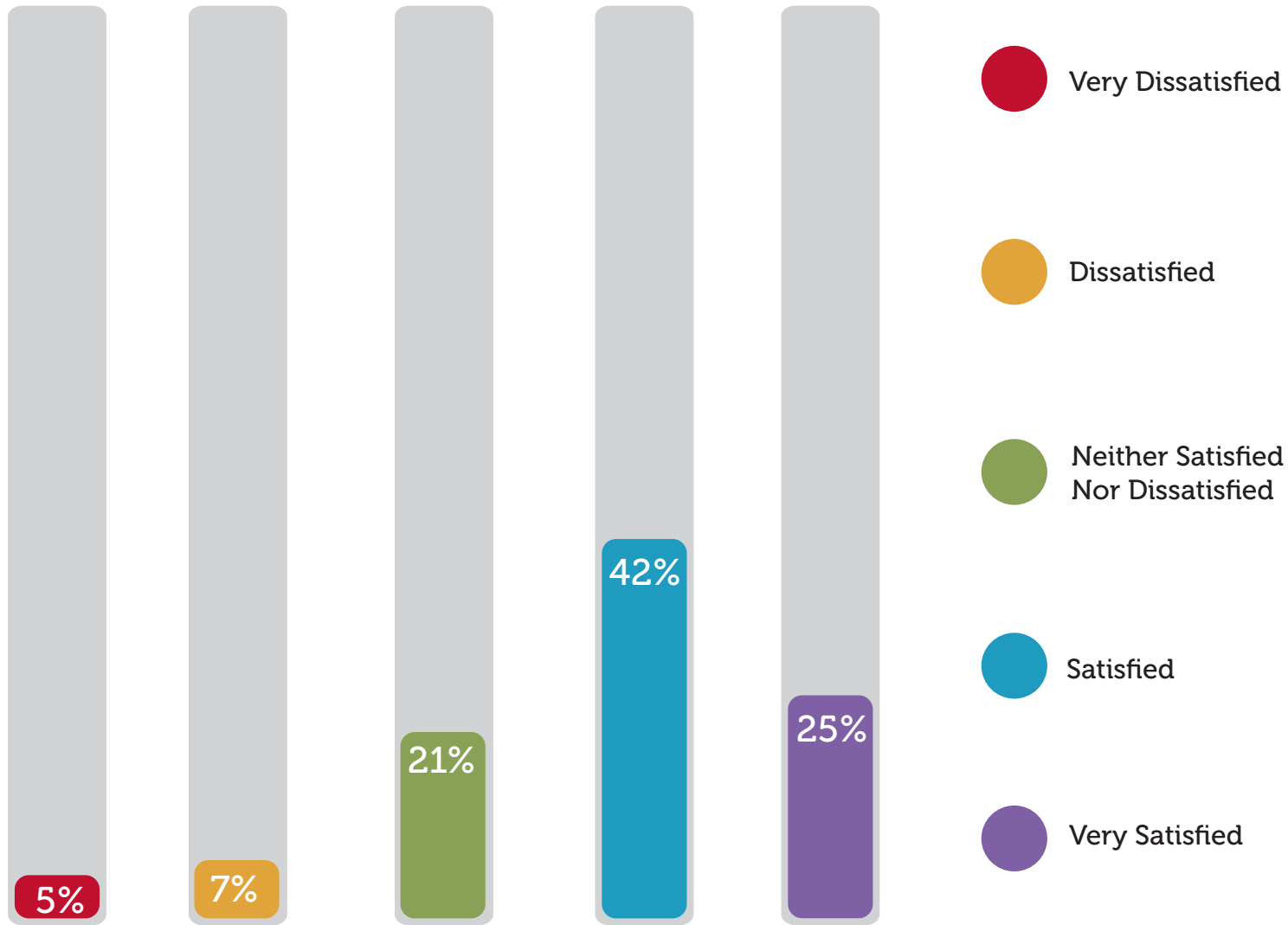
Total Respondents: 1,444

Question 9: Please rate your satisfaction with the steps EWU has taken to ensure your health and safety in regards to COVID.



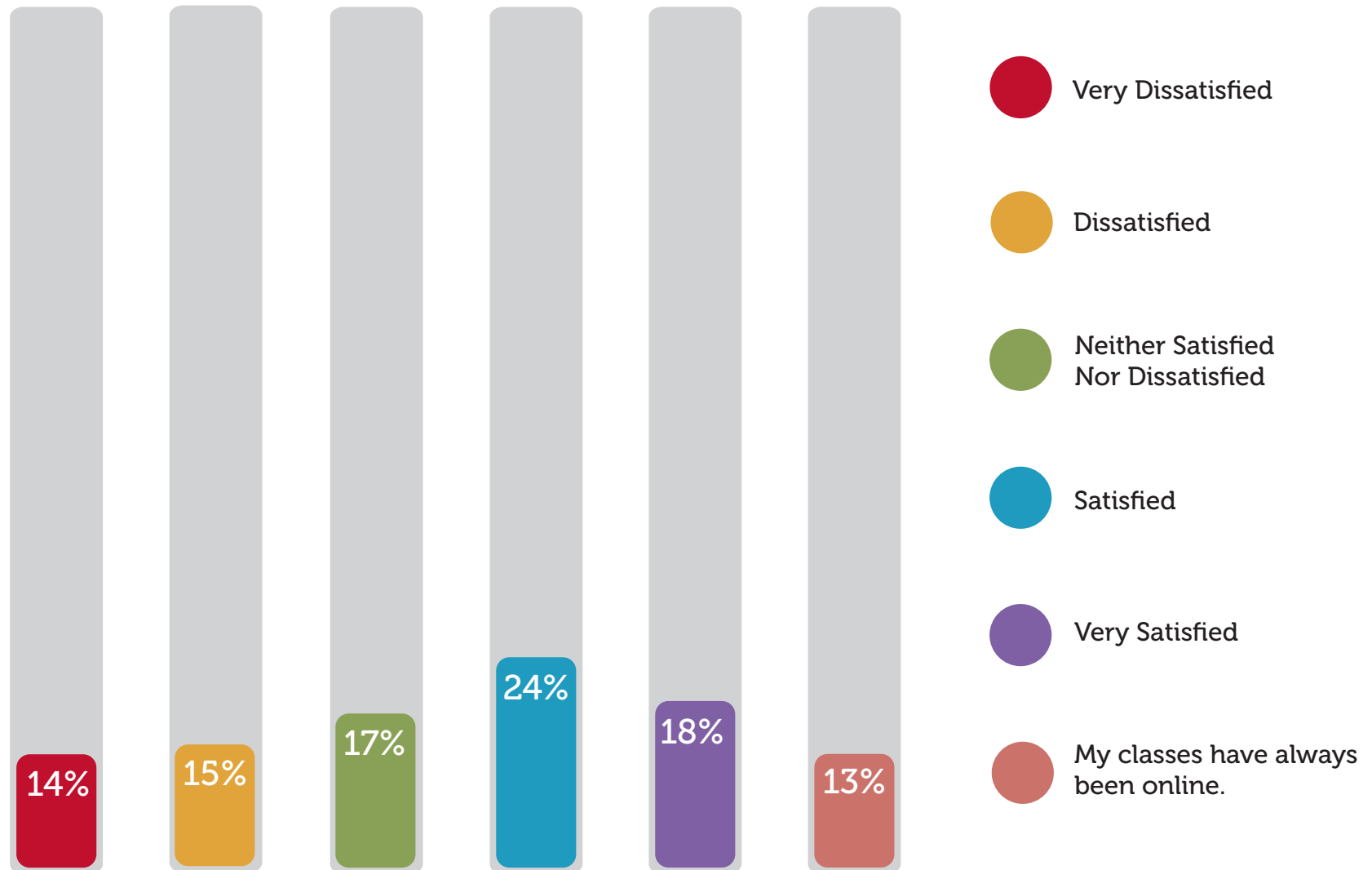
Total Respondents: 1,427

Question 10: Please rate your satisfaction with the communication and updates related to COVID that EWU provided this term.



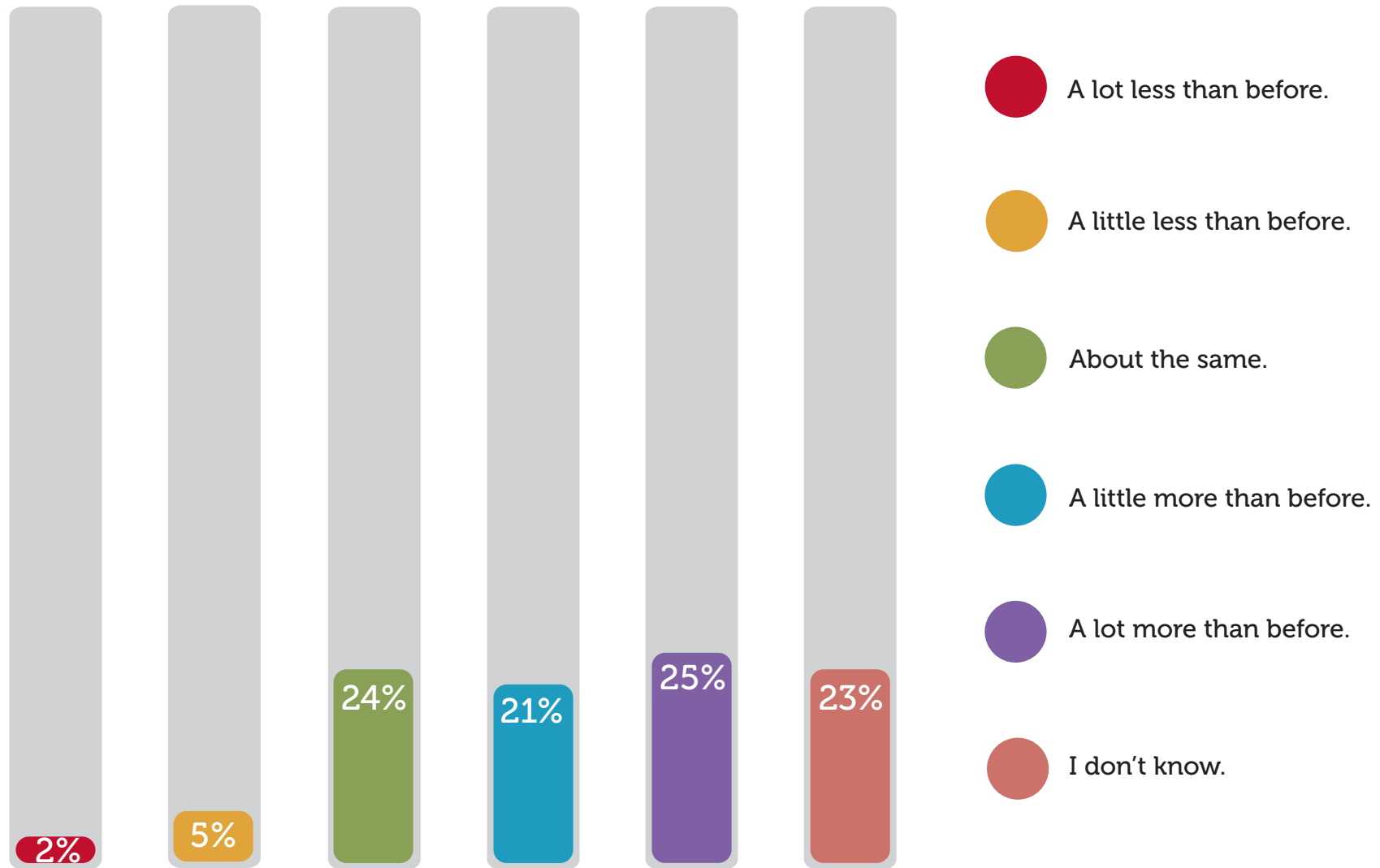
Total Respondents: 1,430

Question 11: Please rate your satisfaction with your courses that have been moved online due to COVID.



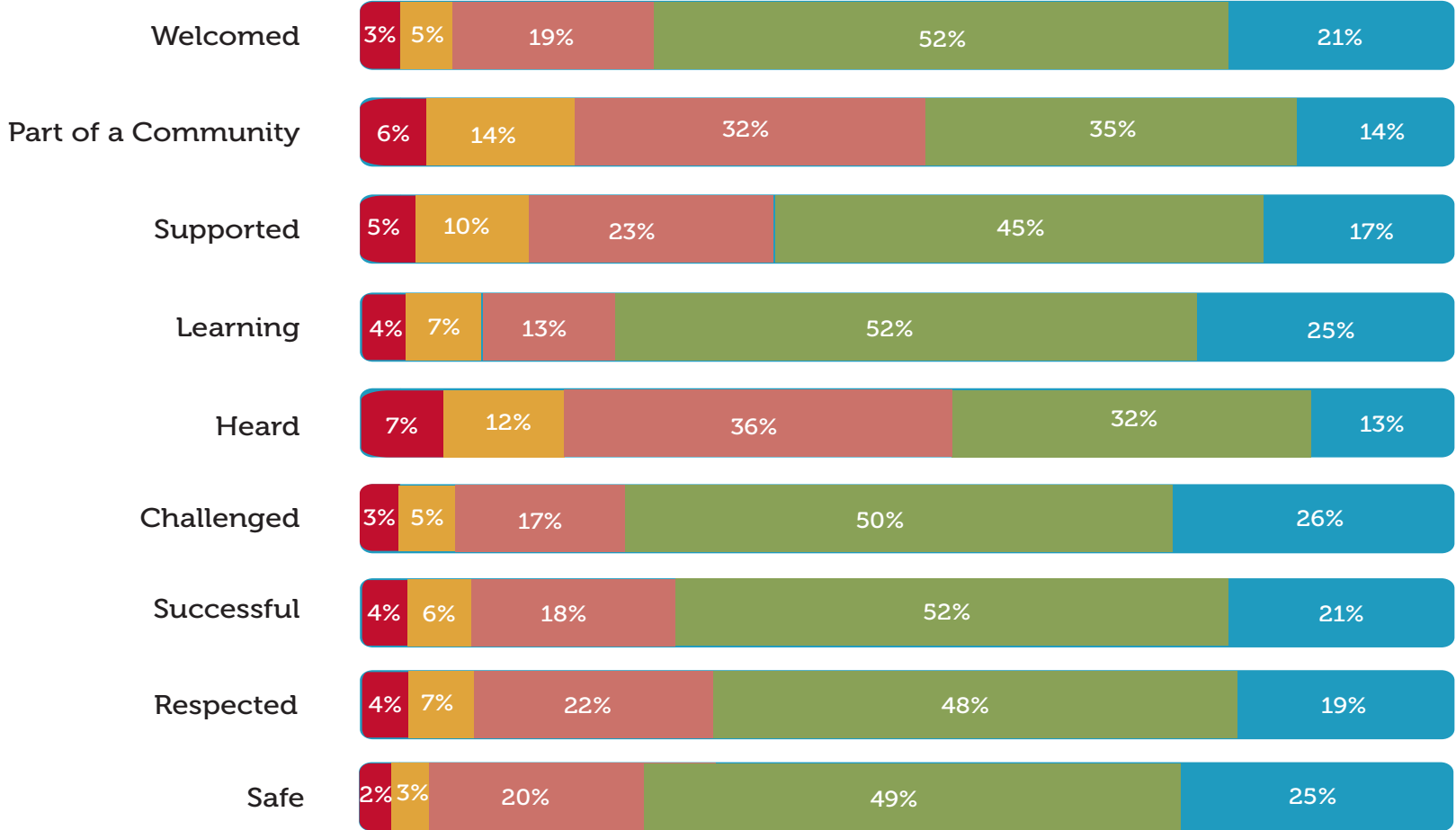
Total Respondents: 1,434

Question 12: In comparison to my in-person classes before COVID, the expected workloads (e.g. assignments, readings and/or exams) in my online classes this term are:



Total Respondents: 1,434

Question 13: Please rate your agreement with the following statements: At EWU, I feel I am ...



Strongly Disagree

Neither Agree Nor Disagree

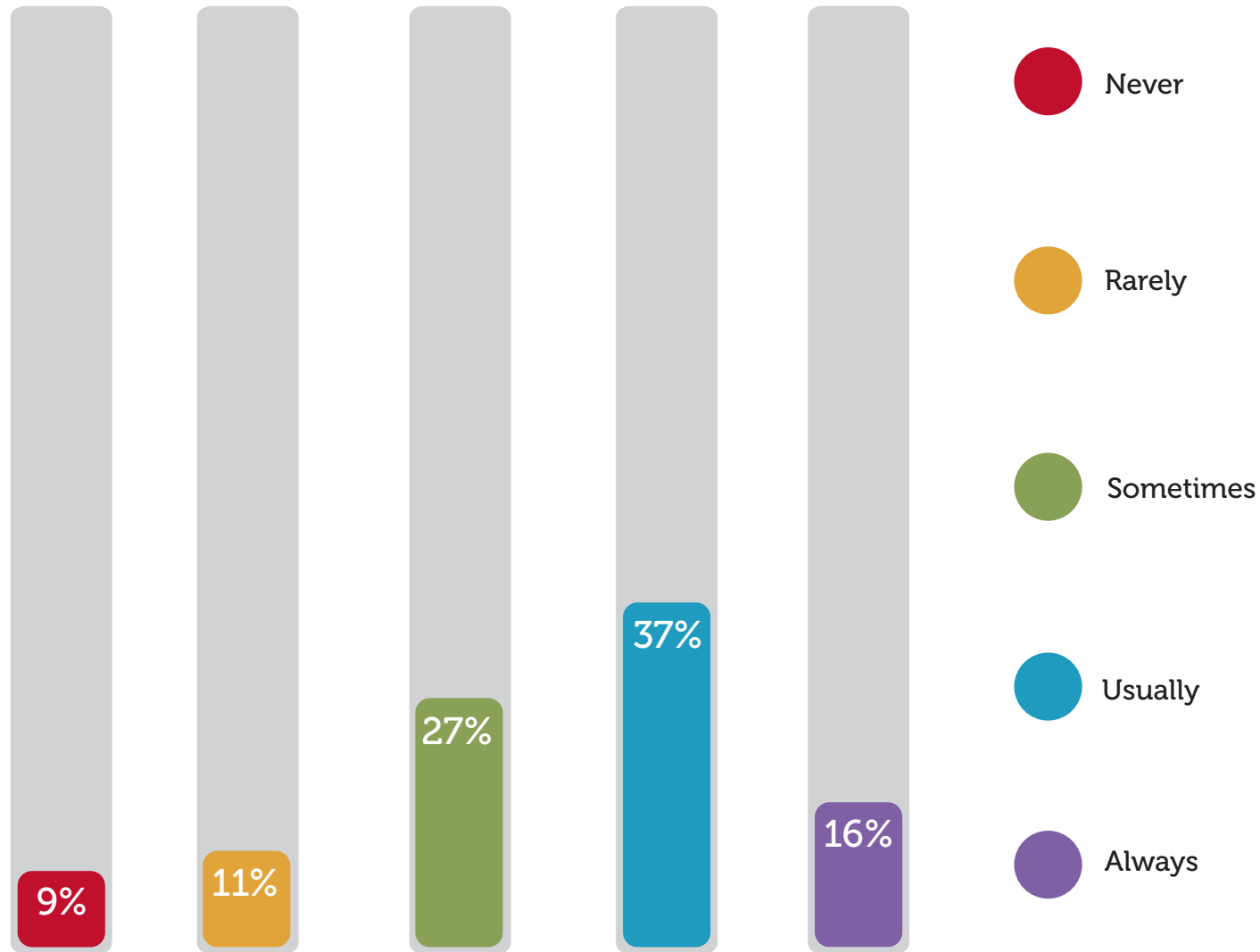
Strongly Agree

Disagree

Agree

Total Respondents: 1,410

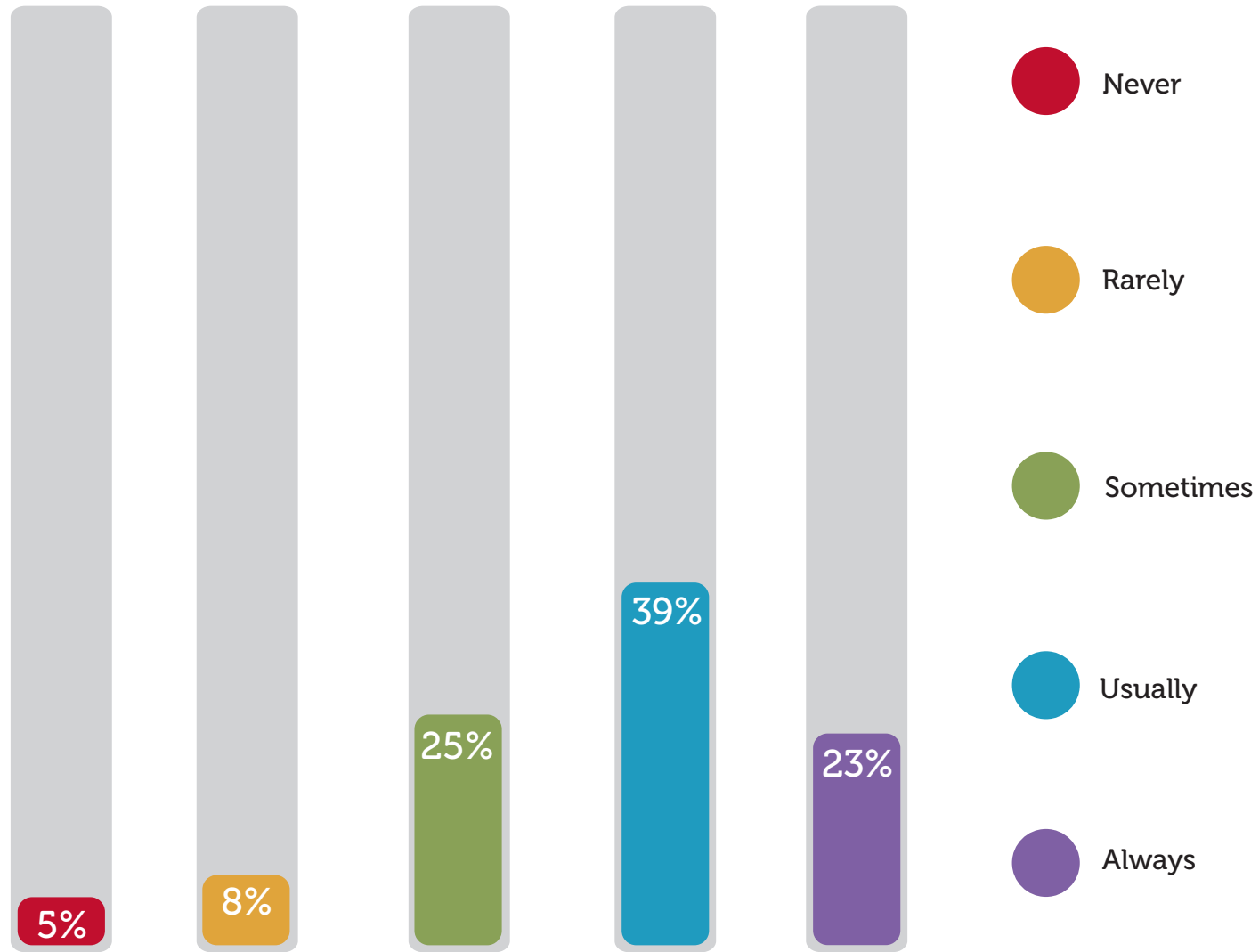
Question 14: When I have a problem, issue or concern on campus, I know which faculty or staff to talk to for help and assistance.



Total Respondents: 1,400

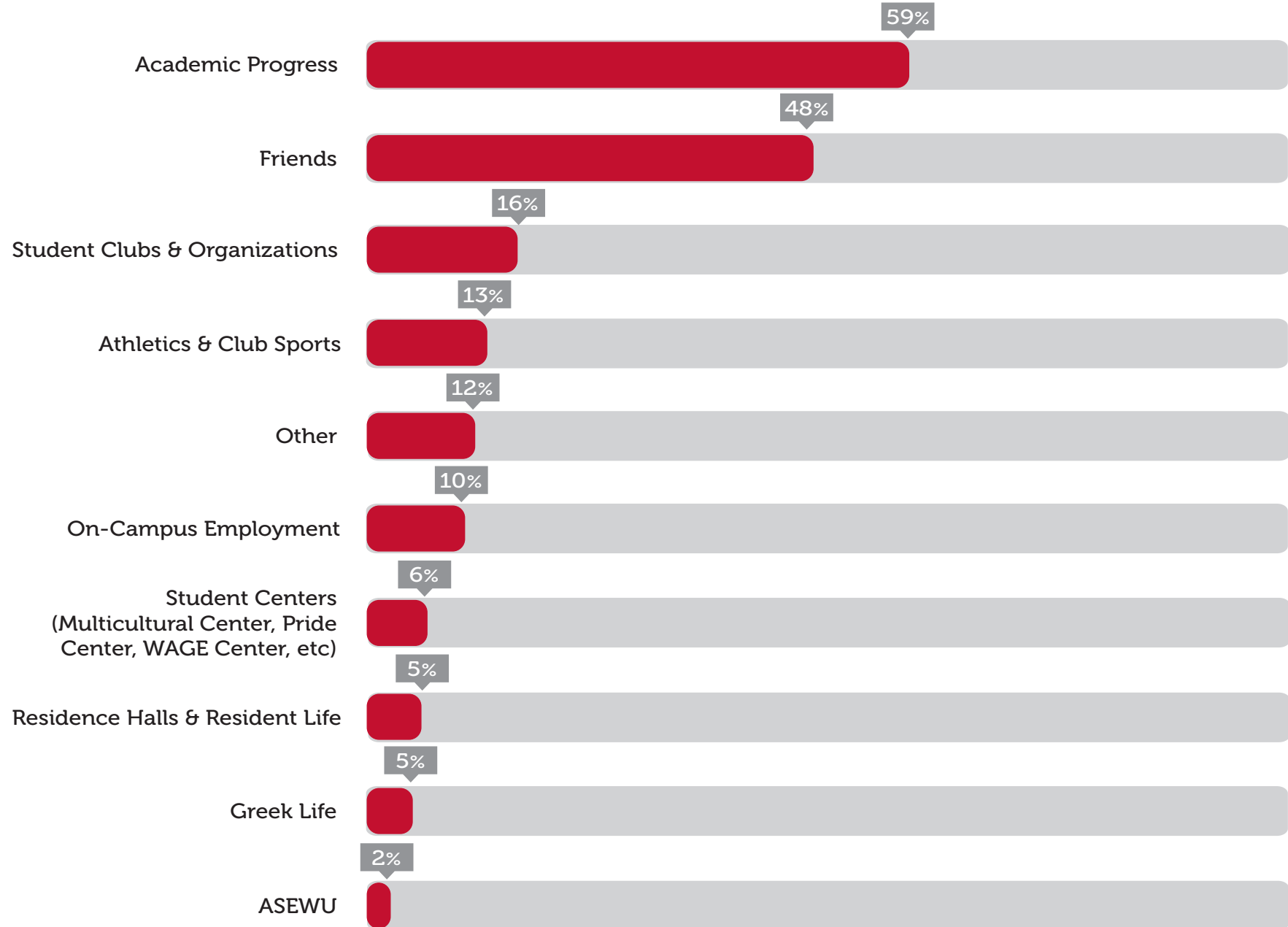
Question 15: I feel like EWU faculty & staff will help me solve problems, issues or concerns I might have on campus.

Answered:



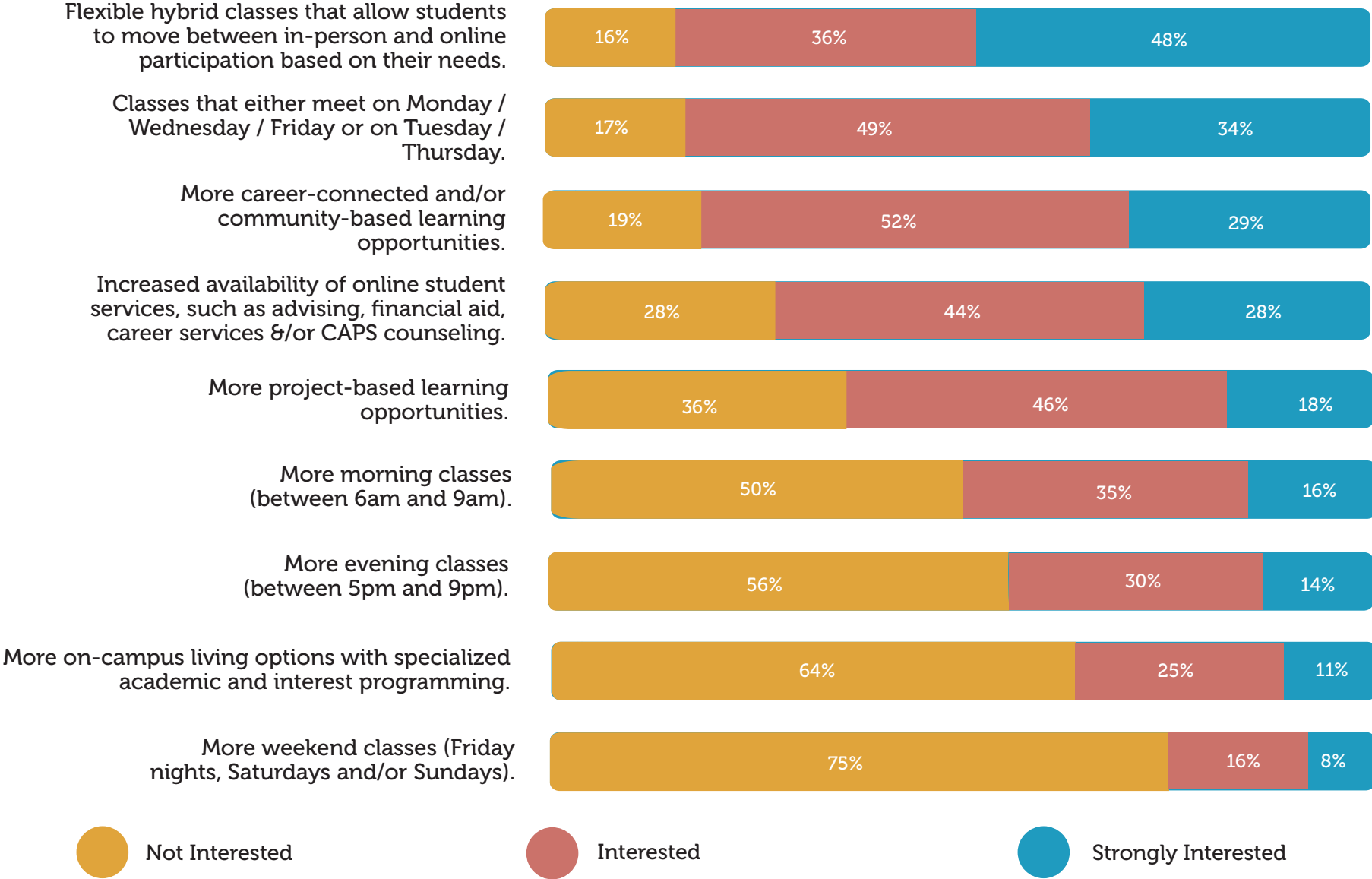
Total Respondents: 1,404

Question 16: What keeps you connected to the EWU community? (Choose all that apply to you)



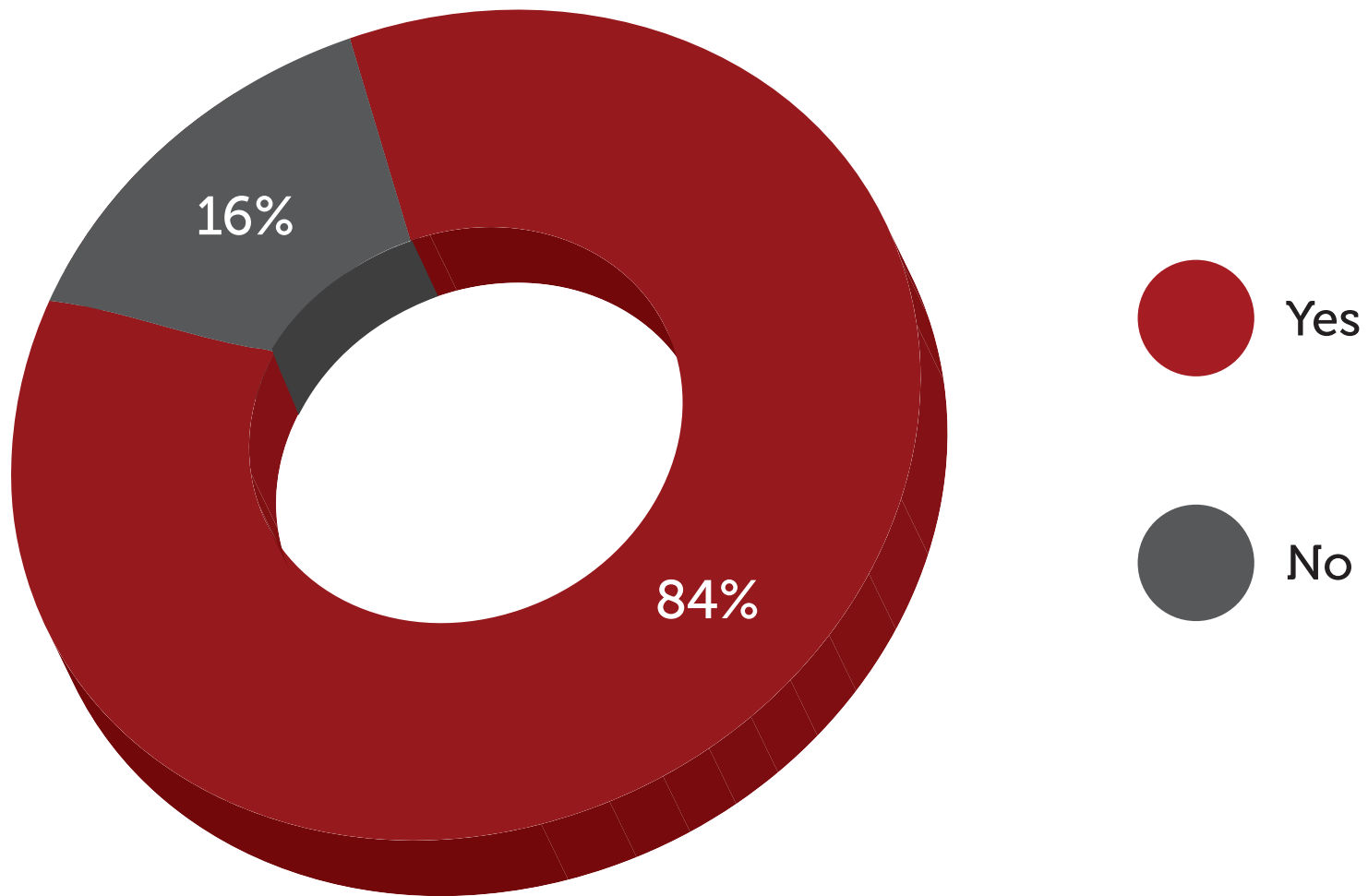
Total Respondents: 1,145

Question 17: As EWU begins planning for a return to in-person instruction, please indicate your level of interest in possible future changes the university could explore:



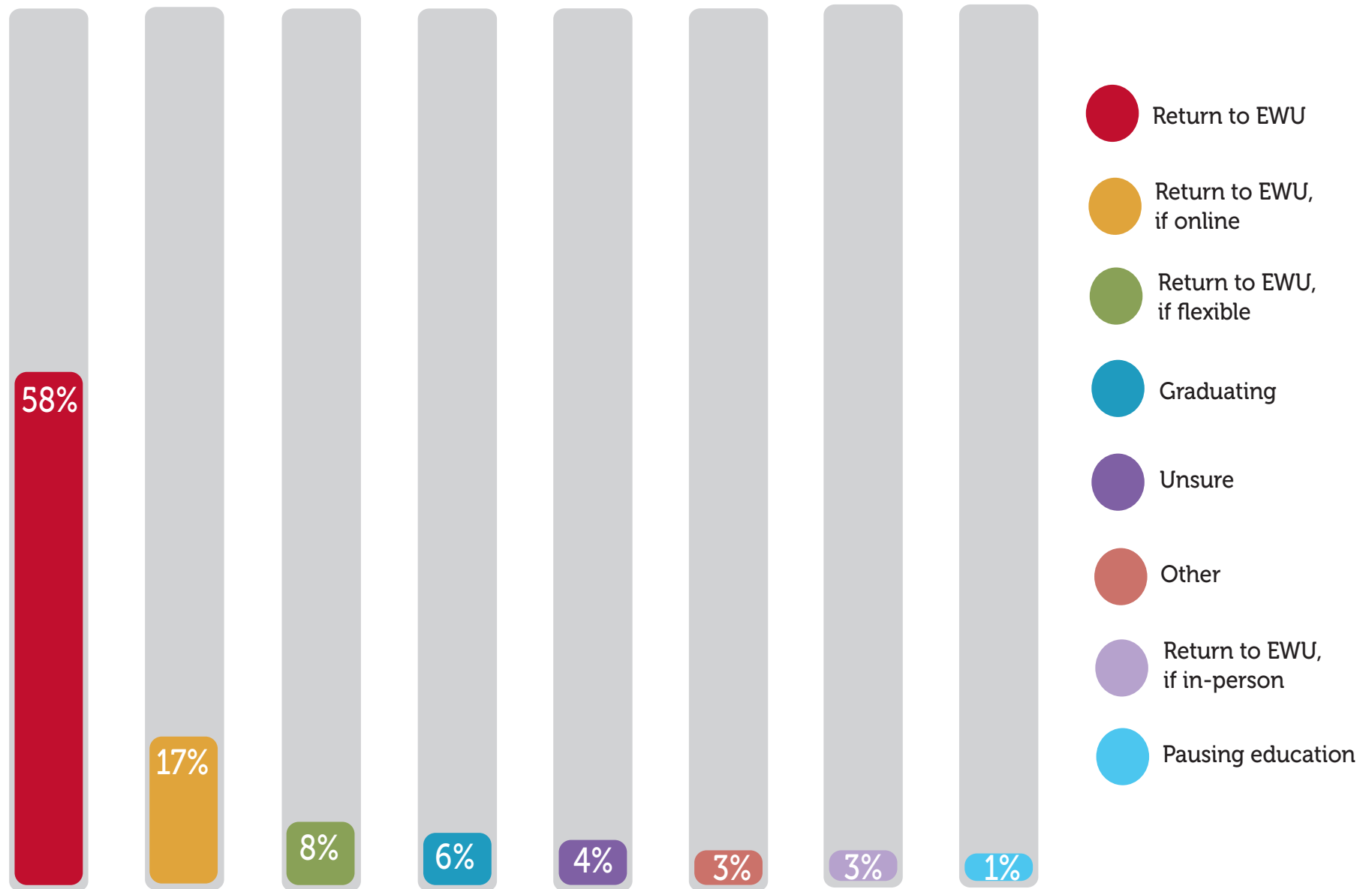
Total Respondents: 1,573

Question 18: Would you recommend EWU to a friend or family member?



Total Respondents: 1,373

Question 19: In the Spring quarter, ...



Total Respondents: 1,379