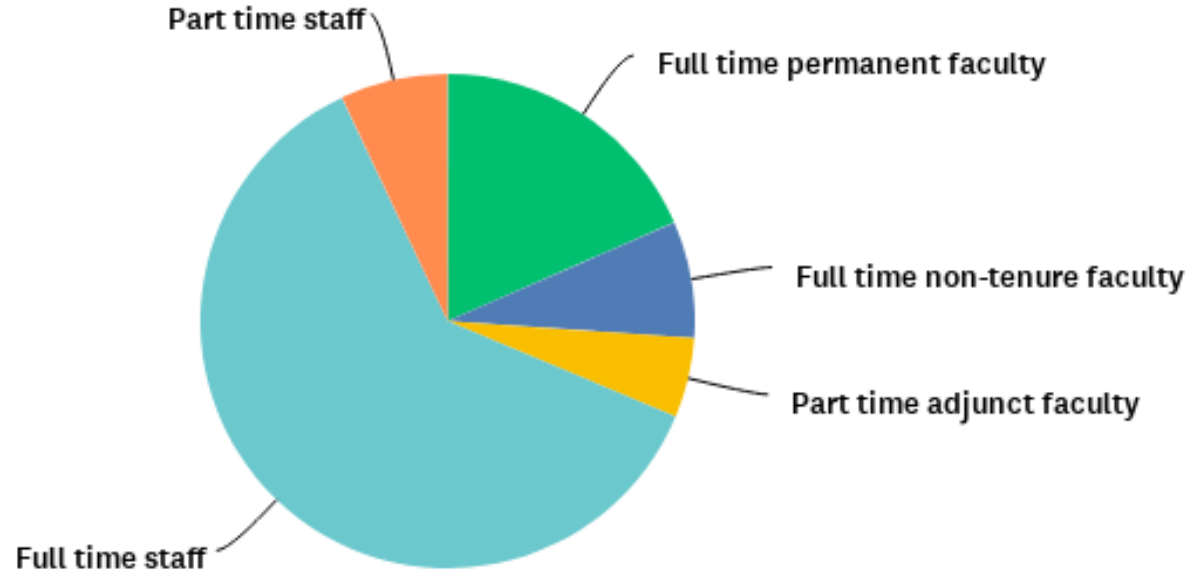


Faculty and Staff IT Satisfaction Survey 2018

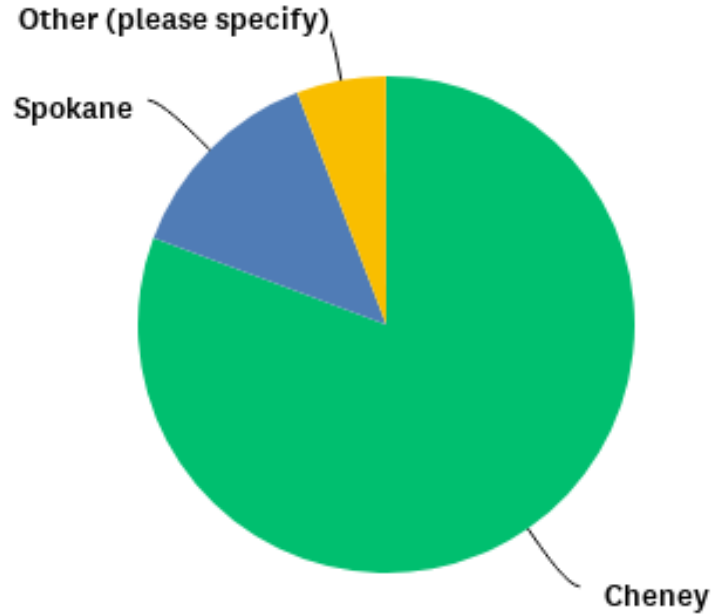
Q1: I am primarily (your primary employee category)

Answered: 498 Skipped: 0



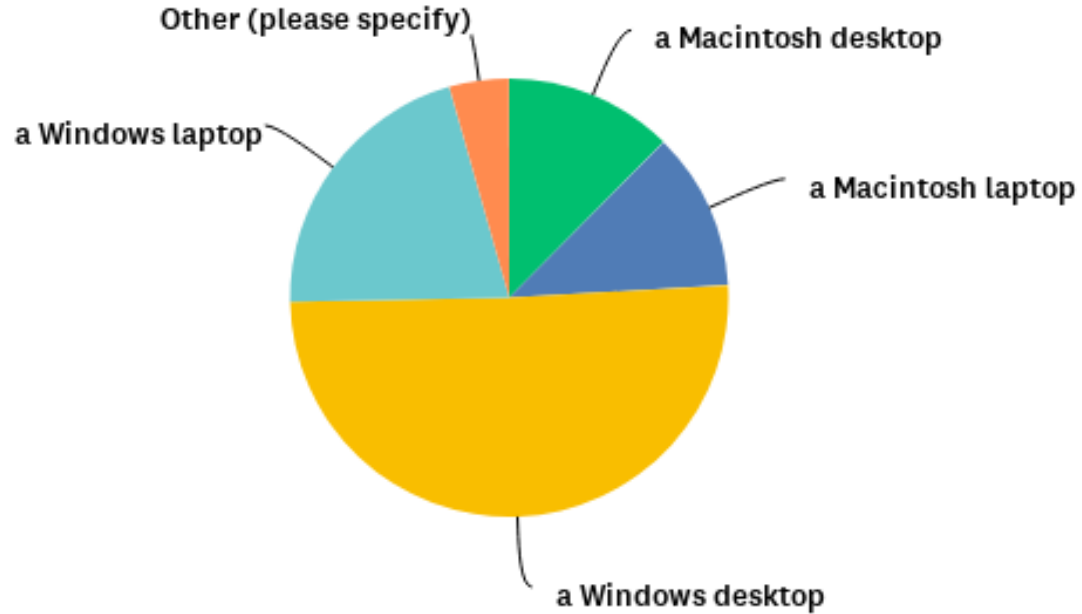
Q2: My primary campus is

Answered: 497 Skipped: 1



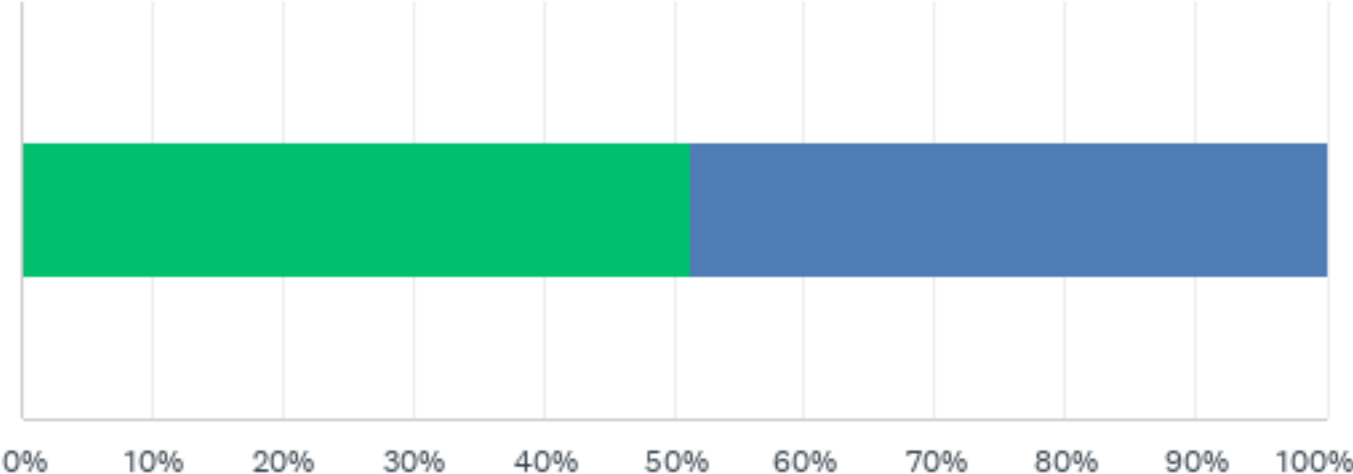
Q3: My primary work computer is

Answered: 498 Skipped: 0



Q4: I use other institutionally owned devices for work

Answered: 498 Skipped: 0

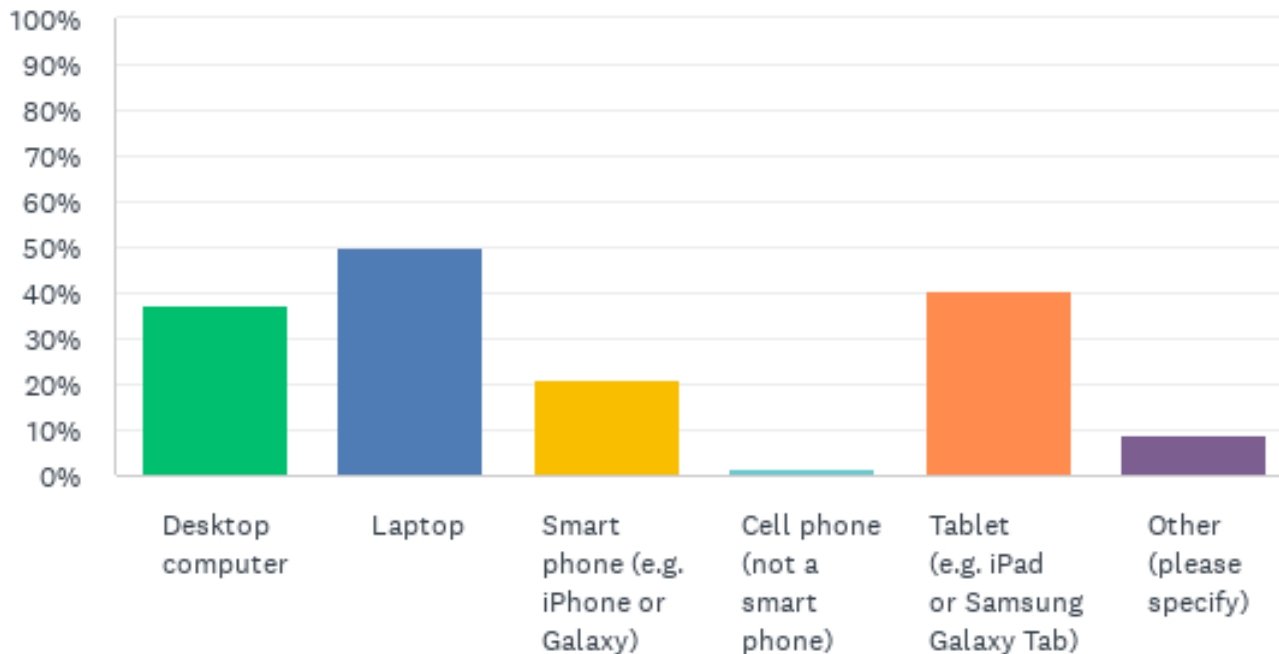


Yes No



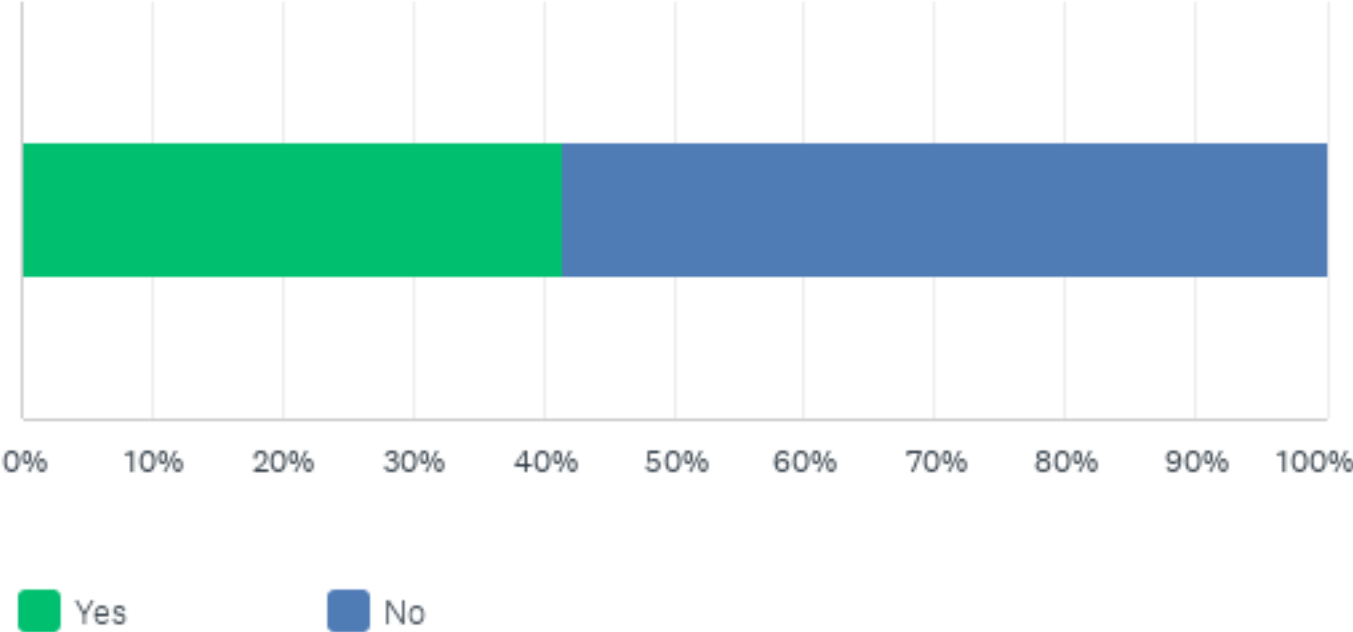
Q5: I use the following other institutionally owned device(s) for work (select all that apply)

Answered: 250 Skipped: 248



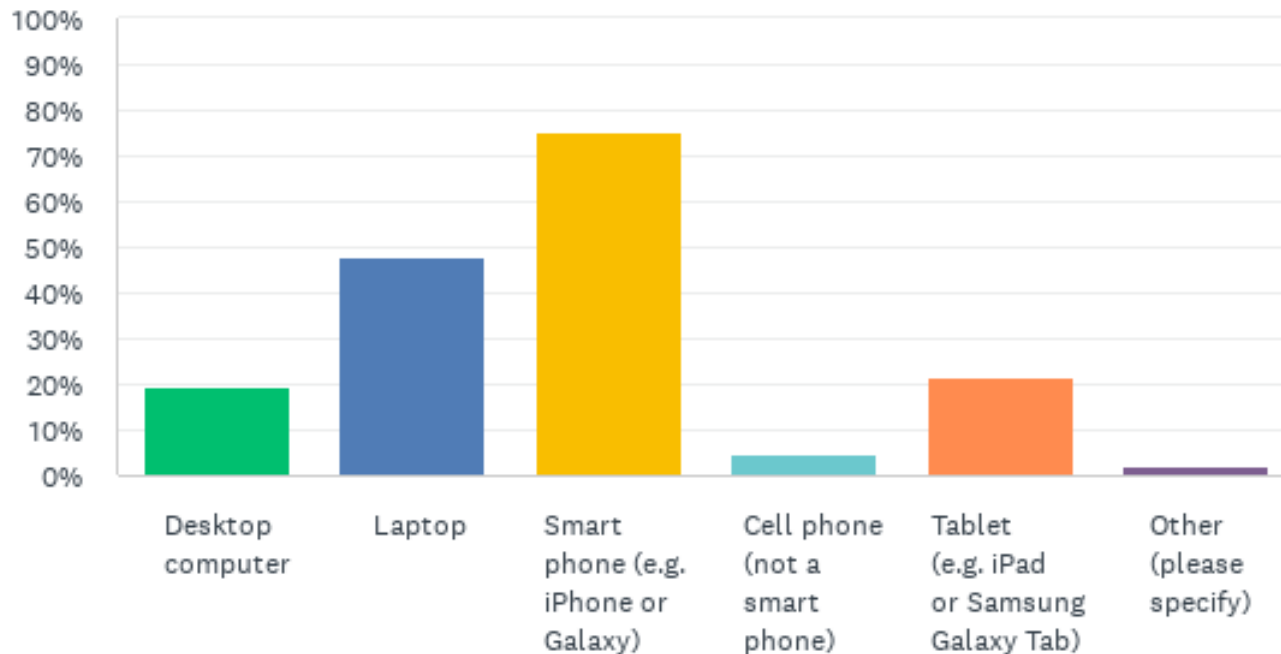
Q6: I use a personally owned device for work

Answered: 495 Skipped: 3



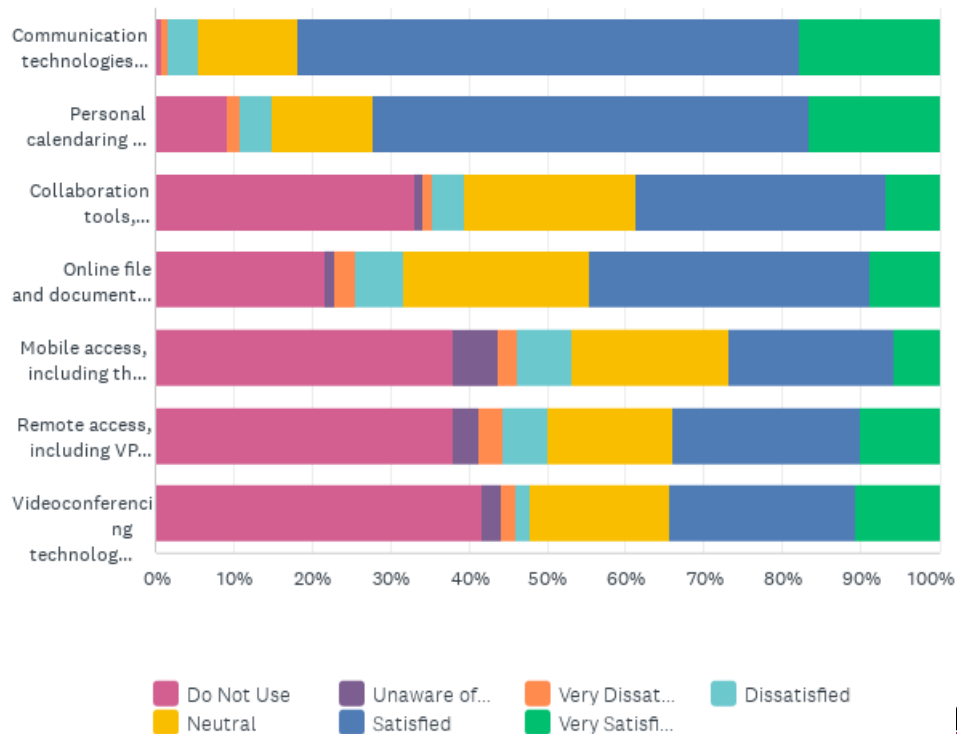
Q7: I use the following other personally owned device(s) for work (select all that apply)

Answered: 200 Skipped: 298



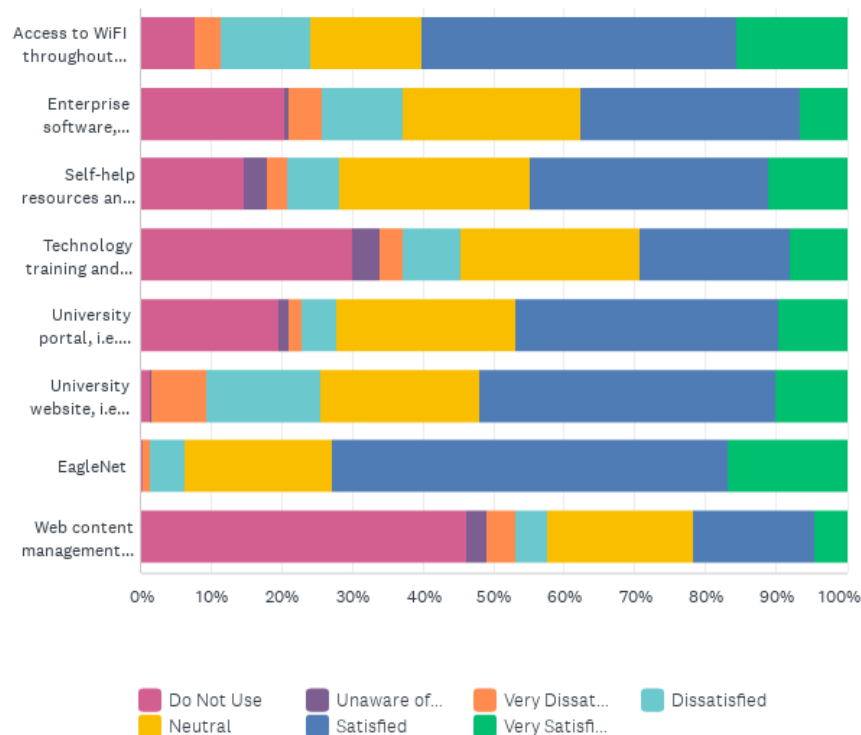
Q8: Thinking about this past year, rate your experience with the following technologies and services

Answered: 477 Skipped: 21



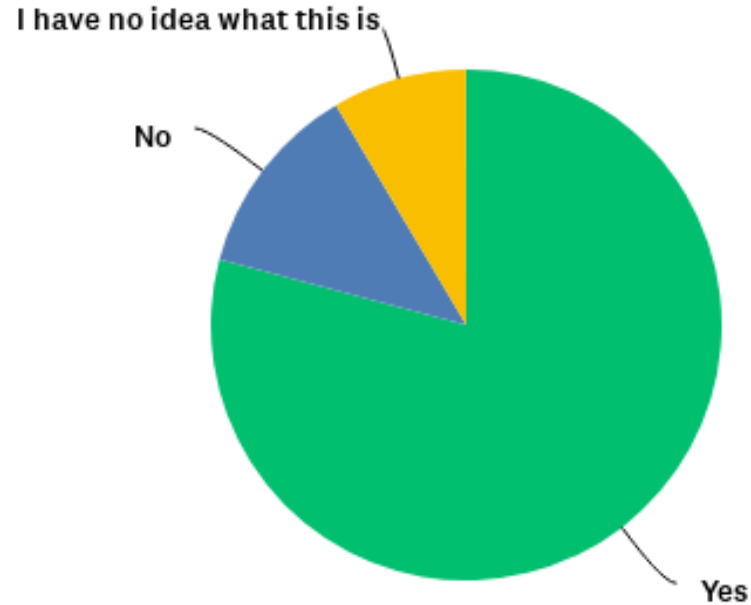
Q9: Thinking about this past year, rate your experience with the following technologies and services

Answered: 475 Skipped: 23



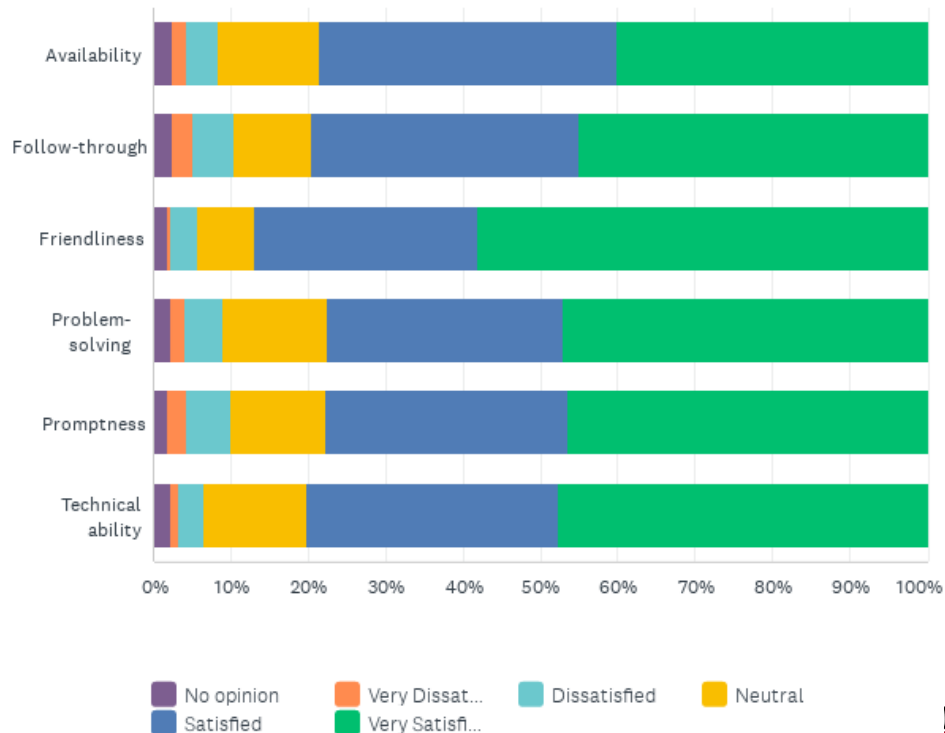
Q14: Do you know your assigned IT Pro? (click here for a list of IT Pros)

Answered: 470 Skipped: 28



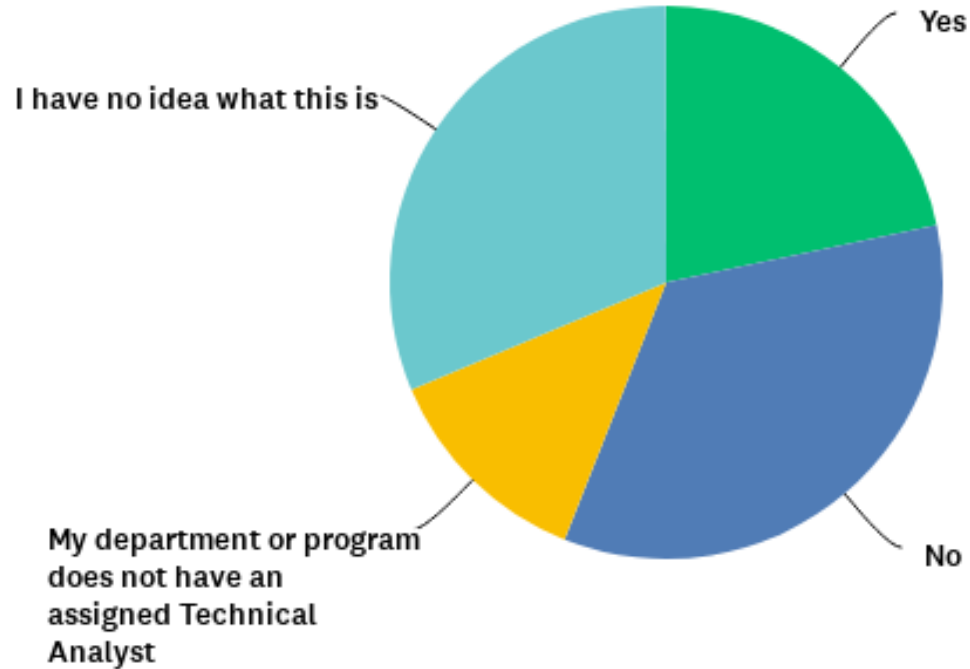
Q15: Please evaluate each of these characteristics of service provided by your IT Pro

Answered: 367 Skipped: 131



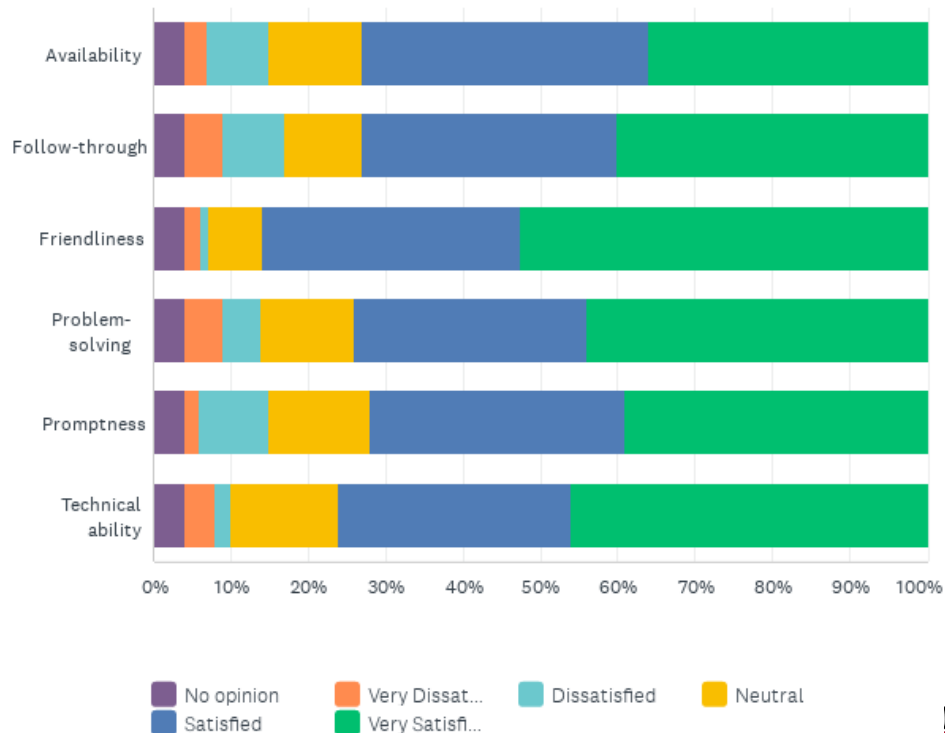
Q17: Do you know your assigned IT Technical Analyst (application administrator)?

Answered: 466 Skipped: 32



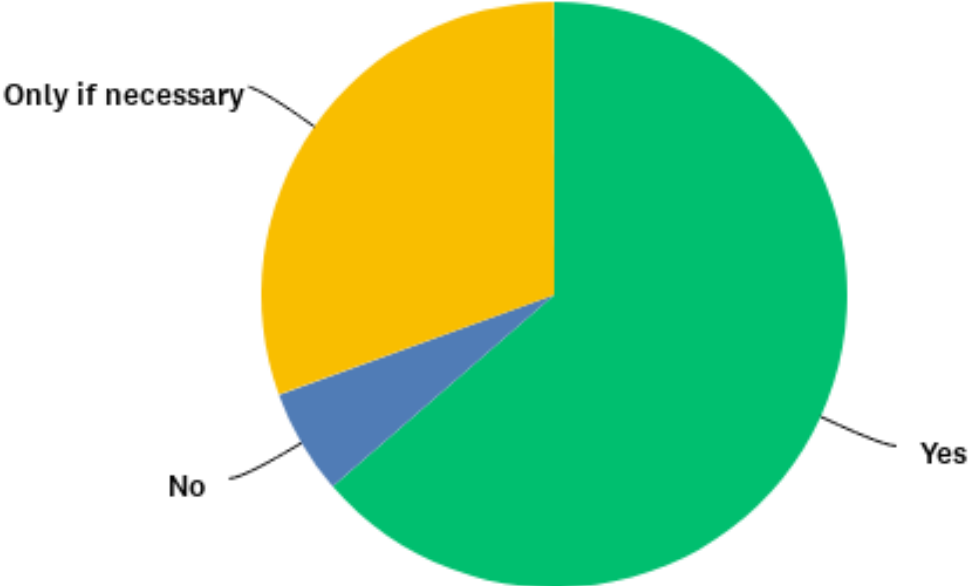
Q18: Please evaluate each of these characteristics of service provided by your IT Technical Analyst (application administrator)

Answered: 100 Skipped: 398



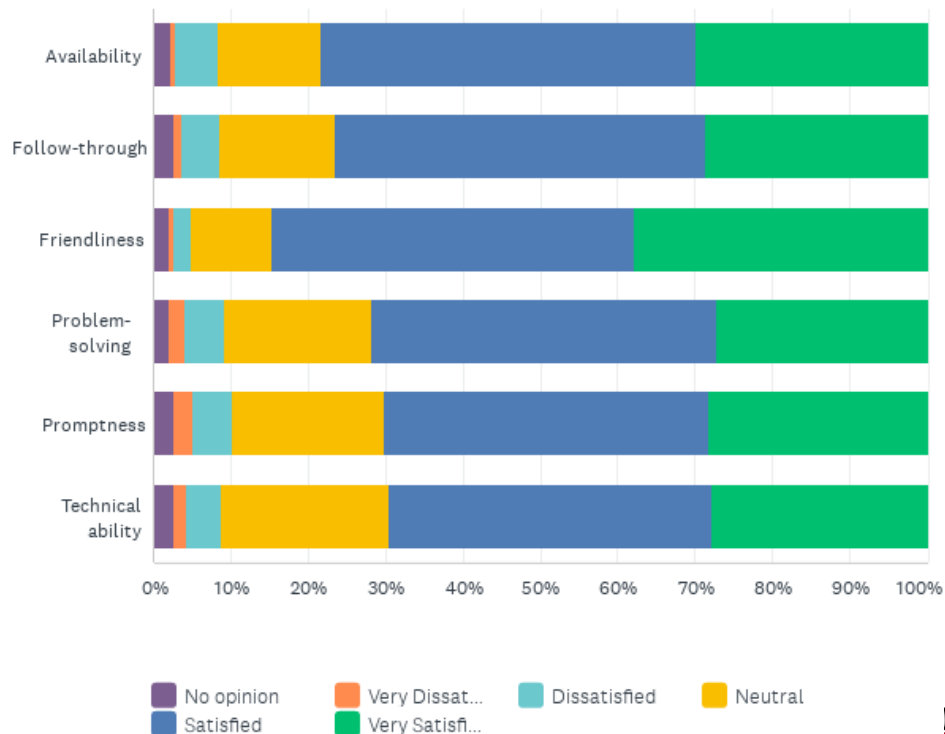
Q20: I use the services of the IT Help Desk

Answered: 465 Skipped: 33



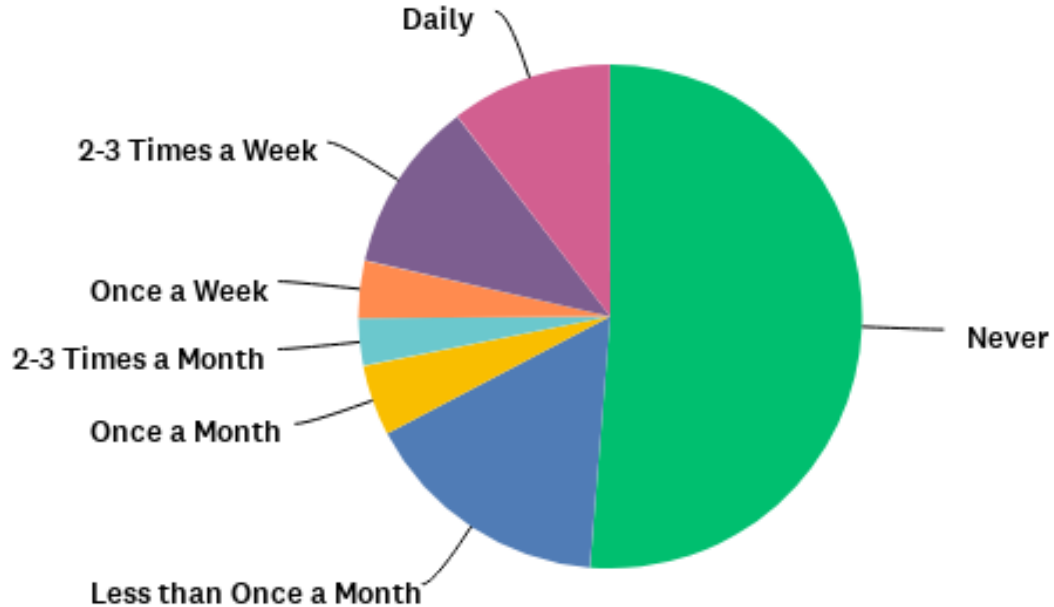
Q21: Please evaluate each of these characteristics of service provided by the IT Help Desk

Answered: 432 Skipped: 66



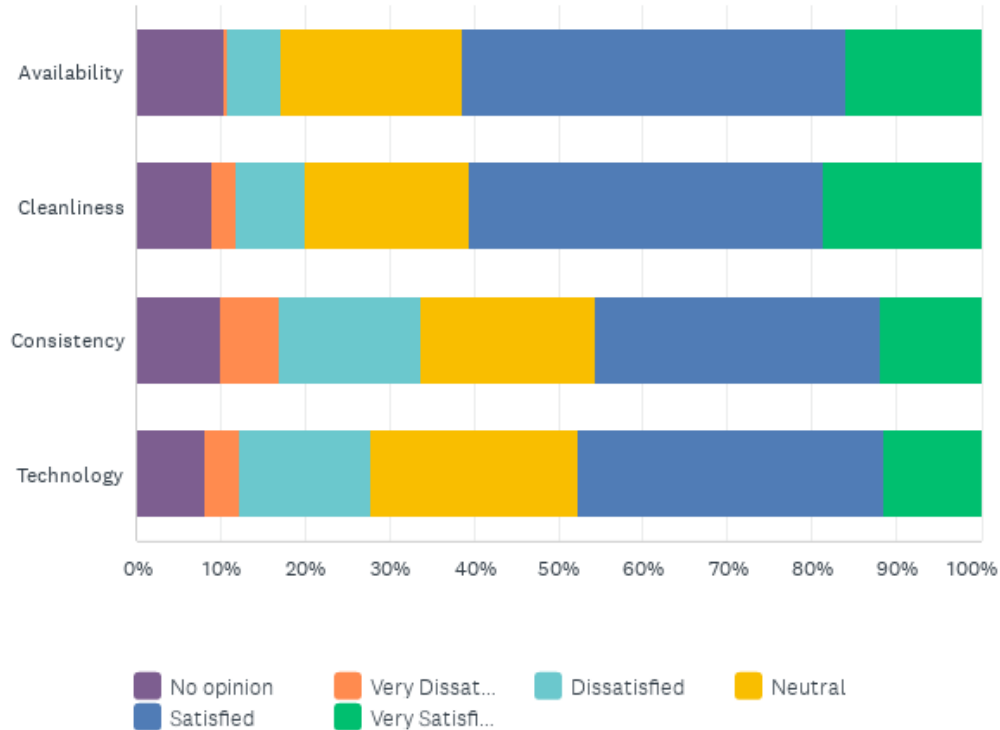
Q23: How often do you present or teach in an enhanced classroom?

Answered: 462 Skipped: 36



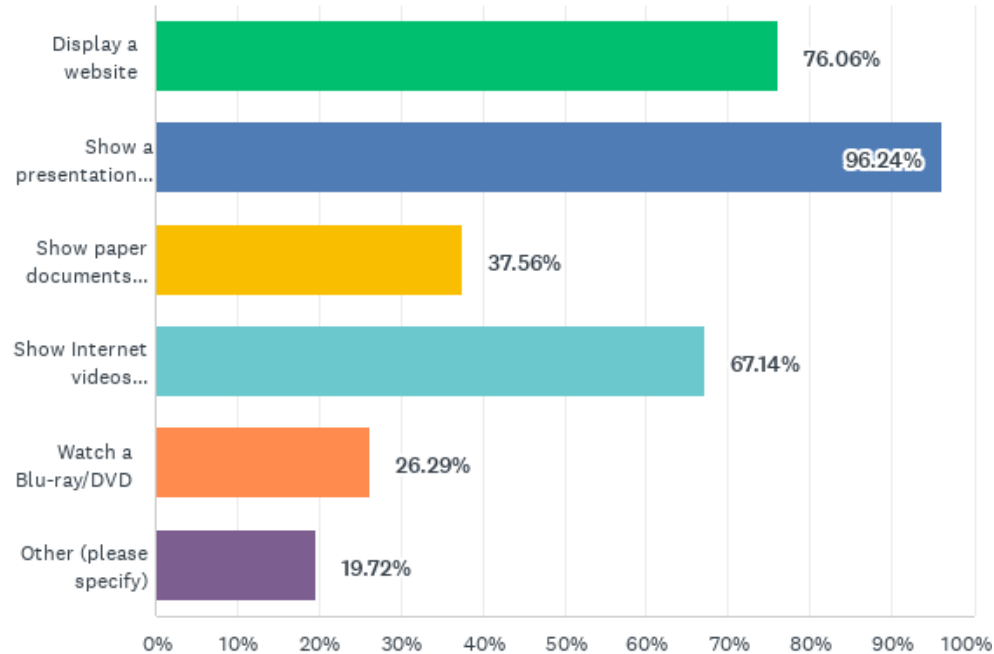
Q24: Please rate EWU's enhanced classrooms on the following characteristics

Answered: 220 Skipped: 278



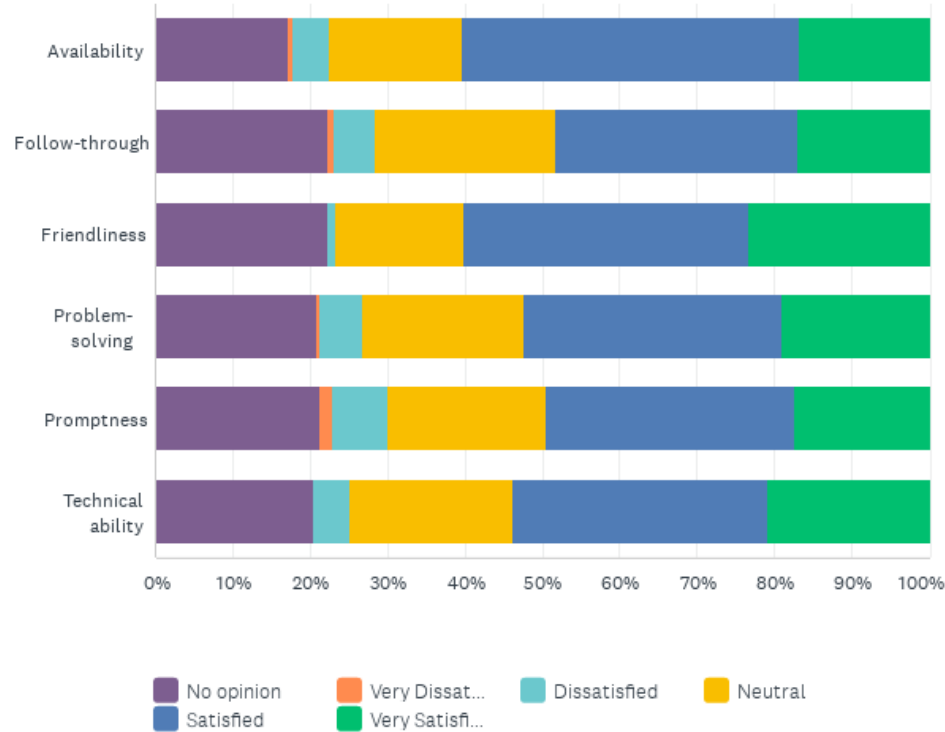
Q25: What do you use the enhanced classroom equipment for? (select all that apply)

Answered: 213 Skipped: 285



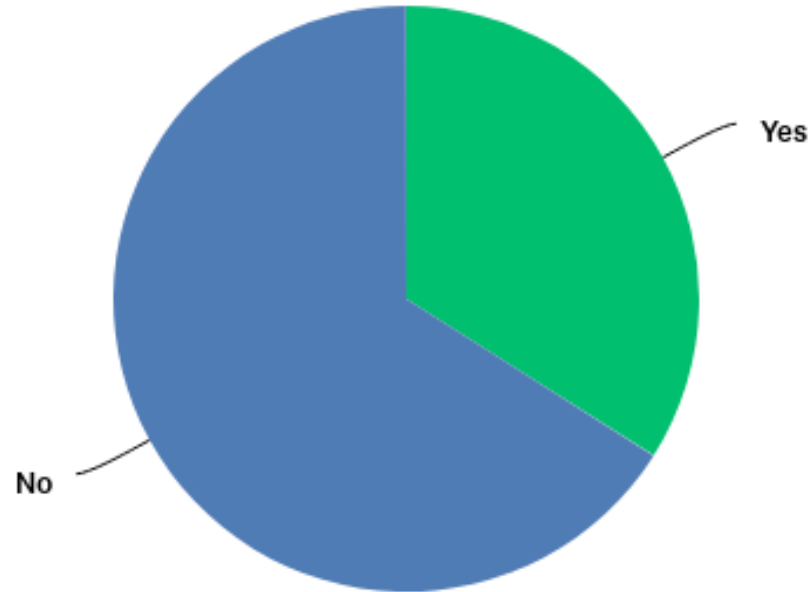
Q26: Please evaluate each of these characteristics of service for enhanced classrooms

Answered: 209 Skipped: 289



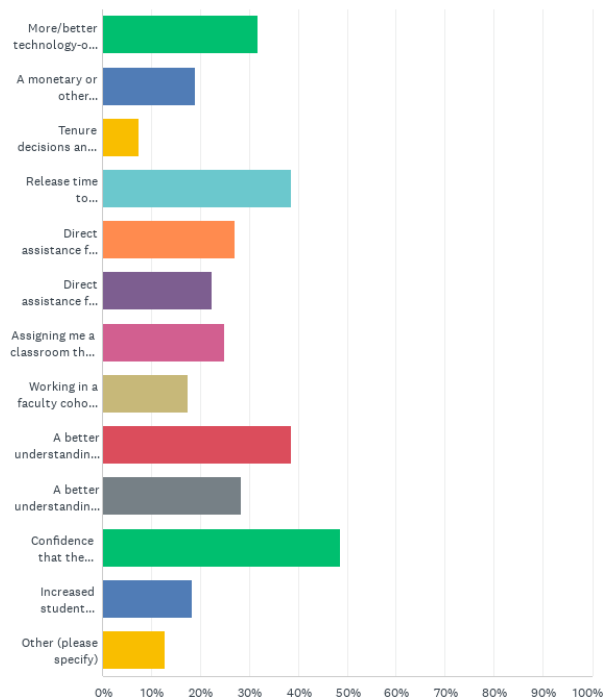
Q28: Do you regularly use Canvas to teach?

Answered: 459 Skipped: 39



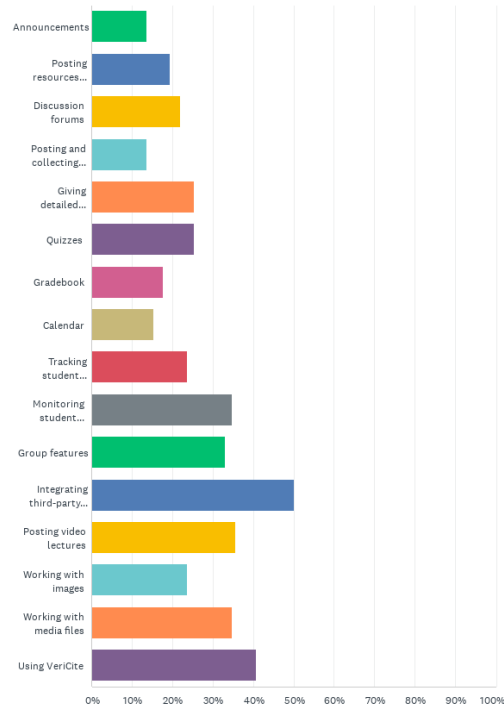
Q29: Select up to three factors that would motivate you to integrate more technology into your teaching practices or curriculum

Answered: 148 Skipped: 350



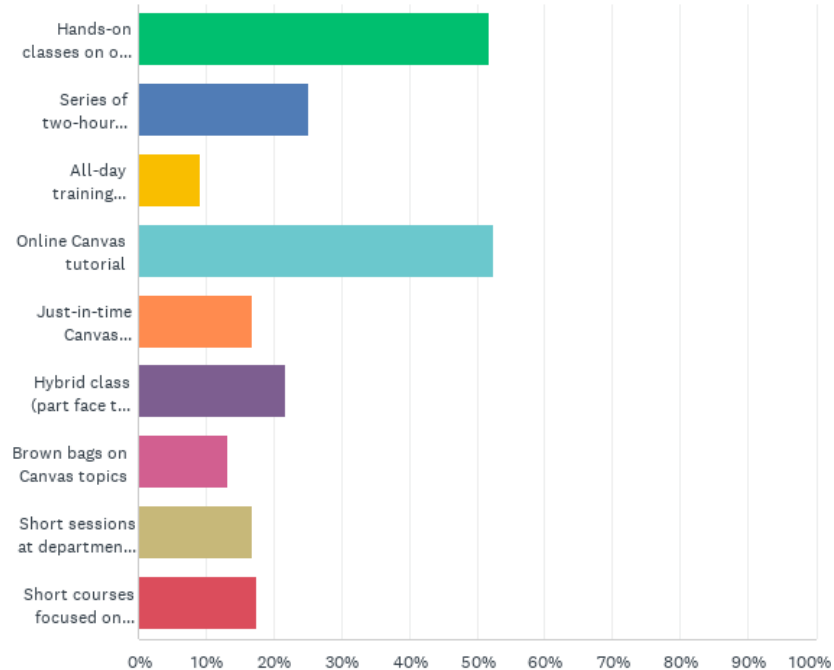
Q31: Place a checkmark beside those features that you would be interested, willing and able to spend time learning about:

Answered: 118 Skipped: 380



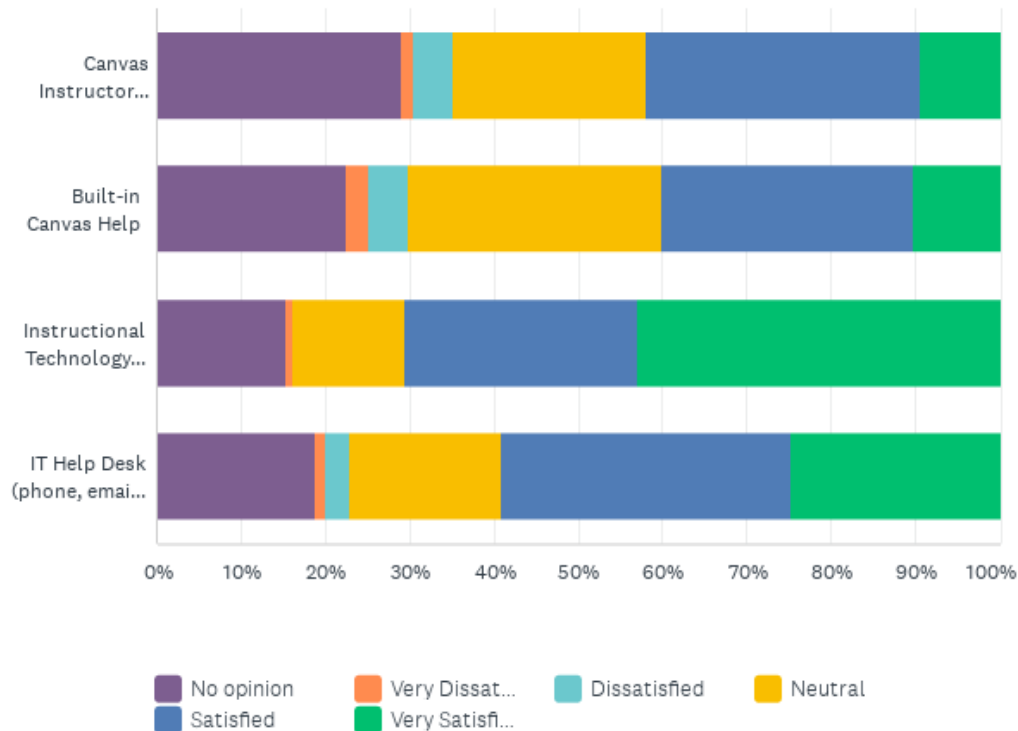
Q32: What is your preferred way of learning about Canvas features?

Answered: 143 Skipped: 355



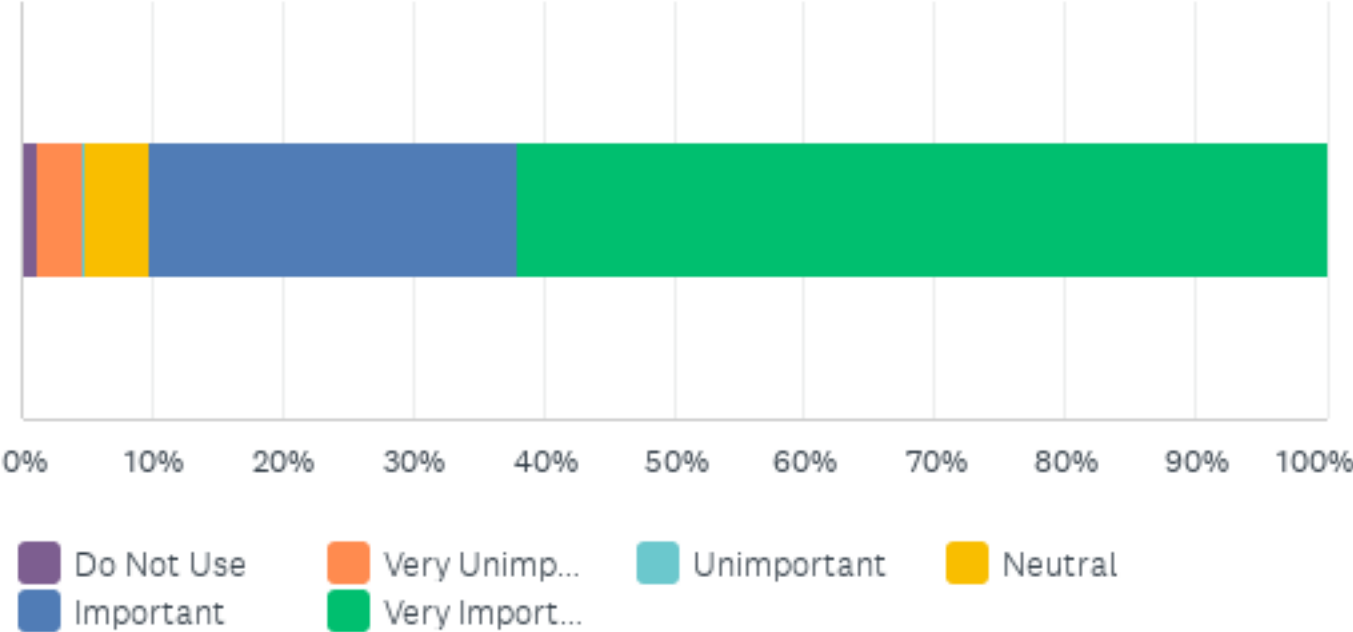
Q33: How satisfied are you with the following Canvas support options available to you?

Answered: 149 Skipped: 349



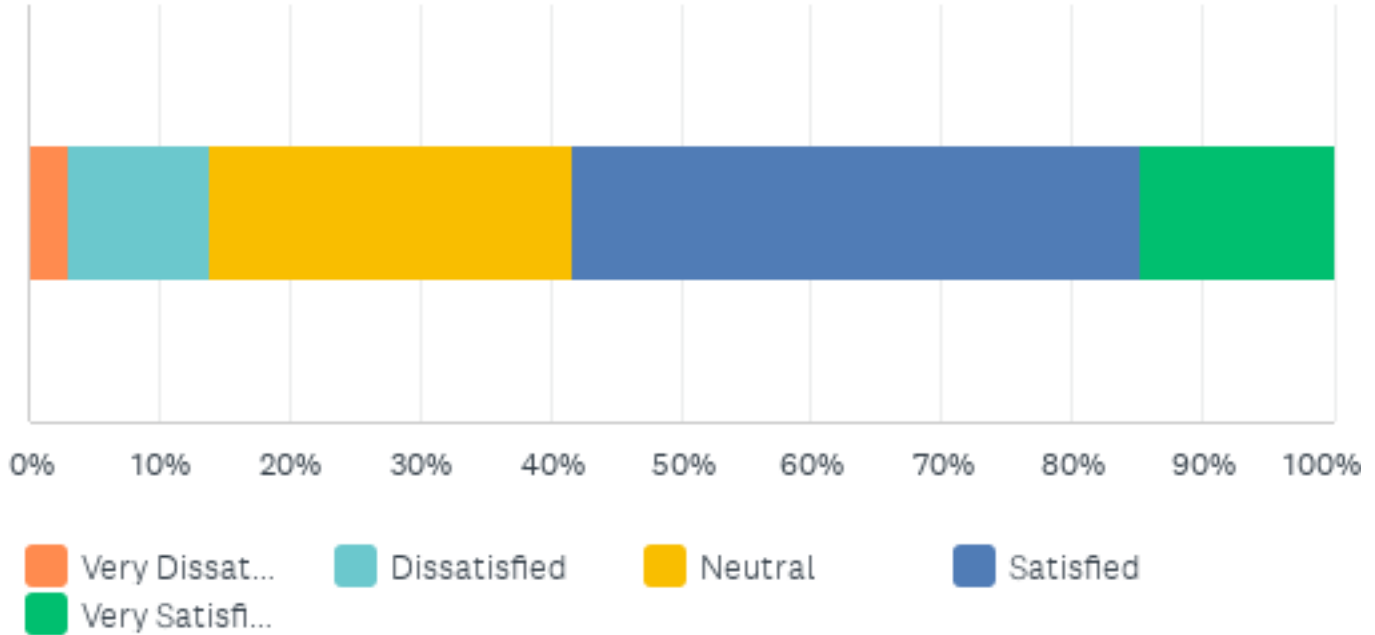
Q35: Overall, how important are EWU's IT services to you?

Answered: 455 Skipped: 43



Q36. How satisfied are you overall with the communication about technology issues and projects from EWU's IT division during the past year?

Answered: 455 Skipped: 43



Q37: How satisfied are you overall with the technology and support services offered by EWU's IT division during the past year?

Answered: 455 Skipped: 43

