May 3, 2021

PRFR Questions/Comments

NWCCU Question	EWU Response
2.F.3 Missing analysis of "sufficiency"; are there any ratios (students per faculty, students per staff, staff per faculty) or trending available?	EWU participates in the Common Data Set (CDS) initiative, which includes information about the number of students and faculty and their ratios. EWU also tracks workforce information separately at the Human Resources Services (HRS) website. That information is current through 2017 as of this writing. Here is the most recent five-year trend in student-to-faculty ratios from the CDS: 2016-17: 21:1 2017-18: 22:1 2018-19: 21:1 2019-20: 21:1 2020-21: 22:1 Here is the most recent available five-year trend in student-to-staff ratios from the CDS (students) and HRS (staff): 2013-14: 13:1 2014-15: 13:1 2015-16: 13:1 2016-17: 14:1 2017-18: 13:1 Here is the most recent available five-year trend in staff-to-faculty ratios from HRS (staff) and the CDS (faculty): 2013-14: 1.6:1 2014-15: 1.7:1 2015-16: 1.7:1 2016-17: 1.5:1 2017-18: 1.6:1
2.G.2 Catalog does not seem to contain "required course sequences, and projected timelines to completion based on normal student progress and the frequency of course offerings." Where can a student find these?	EWU has not historically published course sequences in the catalog, although required courses are listed. An example from the catalog can be found here. Course sequences and frequency of offerings can be found on the website by program. An example from a program website can be found here.

2.G.2 Catalog does not seem to contain "titles, degrees held, and conferring institutions for administrators." Where can a student find these?	Titles can be found in the catalog. Conferring institutions and degrees are not currently listed centrally but can be added to future catalogs. Information for administrators normally appears on division websites, and an example can be found here.
2.B.2 Does EWU have a Free Speech policy they could share? Or is Free Speech included in their Faculty and Student Codes of Conduct? Free Speech and Academic Freedom are different.	EWU's free speech policy is explained in Q&A format on the website for the university Equal Opportunity, Affirmative Action, ADA Compliance and Title IX office. The full policy is incorporated into Washington Administrative Code: Chapter 172-141 WAC.
2.C.4 Unclear about the reliable backup of student records including protection from cybersecurity and other disasters (broken link and no description).	Electronic student records are stored in EWU's primary student information system, Ellucian Banner, and its document management system, Softdocs Etrieve. Banner is backed up daily and meets the standards established the university's Information Technology Data and System Backup Procedure. In addition, EWU maintains an offsite replica of Banner data for business continuity purposes. Backup and business continuity practices for Etrieve are detailed in the supplemental document attached with this report. That document is managed by Softdocs since it is a hosted application. EWU maintains a robust cybersecurity and information security program overseen by a dedicated position, the chief information security officer, in the Information Technology department. Several policies and procedures govern this program: Information Security Policy Incident Response Procedure Information Technology Physical Access Procedure Multi-Factor Authentication Procedure Network and Security Monitoring Procedure Password Complexity and Expiration Requirements Reporting Security Guidelines

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